Building Record Digitization

Estero Staff

Principles

- Customer Service
- Transparency
- Accessibility
- Efficiency
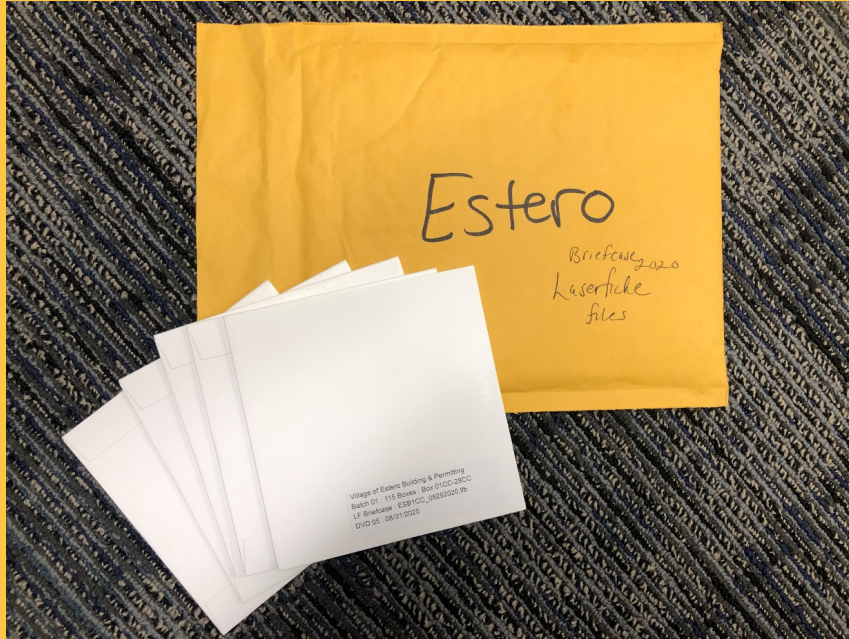- Compliance

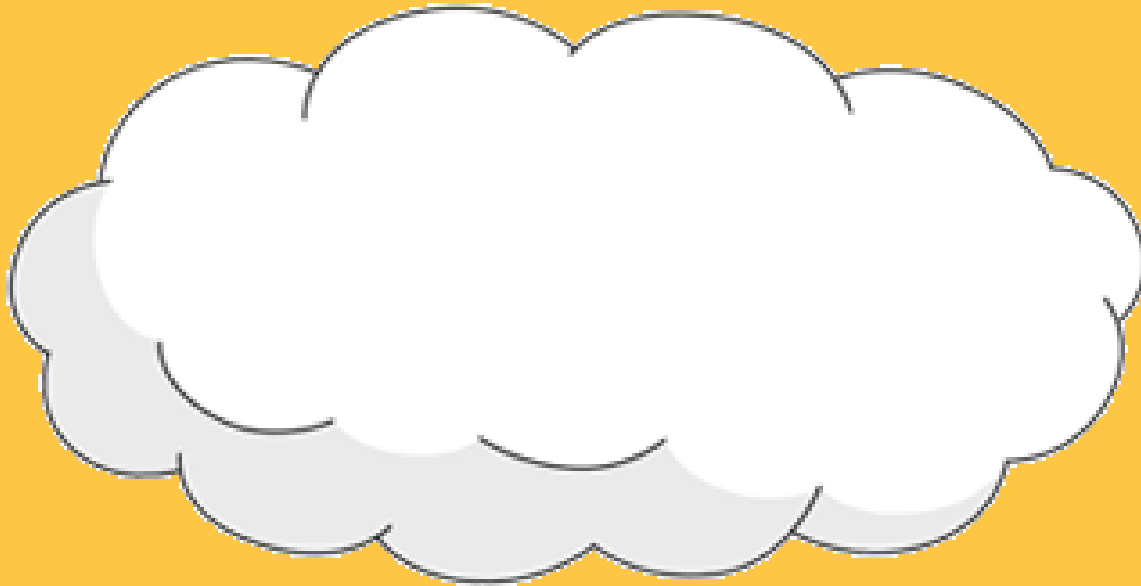# Past: Physical, Inaccessible Files

Present: CD Drives for Laserfiche

Future: Fully Cloud-Based

Confident Compliance

$$n = \frac{N}{1+Ne^2}$$

n: sample size
N: total population
e: error tolerance (1-confidence coefficient)

sample size: 2,478 permits (# of permits in 34 selected boxes)
total population: 8,689 permits (# of permits in all 112 boxes)

Error Tolerance: 1.70%

Confidence Coefficient: 98.30%