## Request Statement

Request Statement: Provide a single narrative explaining the nature of the request and how the property qualifies for the rezoning to a planned development. This narrative should include how the proposed development complies with the Comprehensive Plan, the Village of Estero Land Development Code, and the applicable findings/review criteria set forth in LDC section 34-145(d)(4). This narrative may be utilized in establishing a factual basis for the granting or denial of the rezoning. [34-373(a)(5)]

This PD amendment proposes to add cross-section C-1 to the design standards approved as part of zoning resolution 03-032. This cross-section applies to drive-thru facilities located on Tract B of the Estero Town Commons Plat (Instrument \# 2006000411908) adjacent to Corkscrew Road. Due to the location of existing utilities, the maximum building set back as shown is the original cross-section cannot be achieved. The new cross-section reflects the location of the existing utilities.

The applicant also proposes deviations specific to parking and stacking for a fast food restaurant of less than 5000 square feet. The deviations will result in parking and stacking sufficient for the proposed use based on the applicant's extensive experience in developing fast food restaurants. The deviations will result in an appealing Mediterranean designed building and provide onsite parking consistent with other similar double drive-thru concepts.

The proposed uses of this CPD are not being modified and have previously been determined to be consistent with the Village of Estero Comprehensive Plan.

The proposed PD amendment is consistent with the findings necessary to approve a PD amendment consist with the LDC.

LDC Sec. 34-145(d)(3) Findings
Before preparing a recommendation to the Board of County Commissioners on a zoning matter, the Hearing Examiner must find that:
a. The applicant has proved entitlement to the rezoning by demonstrating compliance with the Lee Plan, this land development code, and any other applicable code or regulation; and

The project consists of a developed CPD, which was determined to meet the locational criteria for a Commercial Planned Development consistent with the Lee Plan. No additional uses or square footage is proposed as part of this amendment.
b. The request, including the use of TDR or affordable housing bonus density units, is consistent with the densities, intensities and general uses set forth in the Lee Plan; and

## Estero Town Center CPD

## Request Statement

The CPD was approved in 2003, and the intensity of uses was deemed consistent with the Lee Plan commercial location standards at that time. No new uses or intensity of use is proposed.
c. The request is compatible with existing or planned uses in the surrounding area; and

The proposed PD amendment does not modify the Schedule of Uses. The PD will remain compatible with surrounding development. The two deviations have no external impact. The new buffer cross-section is only to reflect the presence of a utility easement not previously shown in the design standards.
d. Approval of the request will not place an undue burden upon existing transportation or planned infrastructure facilities and will be served by streets with the capacity to carry traffic generated by the development; and

The proposed amendment has no impact on the transportation network or any other infrastructure.
e. Where applicable, the request will not adversely affect environmentally critical areas and natural resources. - LAND DEVELOPMENT CODE Chapter 34 ZONING Lee County, Florida, Land Development Code Page 46

The site has been developed consistent with the MCP and the indigenous preserve has been previously established.

LDC Sec. 34-377(a)(4). Public Hearing.
If the application includes a schedule of deviations pursuant to section 34-373(a)(9), the Hearing Examiner's recommendation must approve, approve with modification or reject each requested deviation based upon a finding that each item:
a. Enhances the achievement of the objectives of the planned development; and
b. Preserves and promotes the general intent of this chapter to protect the public health, safety and welfare.

If the Hearing Examiner concludes that the application omits necessary deviations, those omitted deviations may be included in the recommendation without an additional hearing.

The requested deviations enhance the objectives of the PD by permitting the fast food restaurant to be constructed utilizing stacking and parking requirements that meet current industry standards, and reflect the influence of drive through service, rather than sit down use for this type of restaurant. No public, health, safety or welfare issues result from approval of the deviations.

## Attachment G.2.

Estero Town Center CPD

Deviations and Justifications

1. Relief from LDC section, $34-2020$, required parking spaces, which requires parking spaces at a ratio of 13 spaces 1000 square feet of floor area for fast food restaurants, to permit on-site parking at a ratio of 10 spaces per 1000 square feet for fast food restaurants.

Justification:
The applicant has developed dozens of fast food restaurants throughout the southeastern United States and has empirical data to support the proposed parking ratio as sufficient for on-site parking. Approximately 65-70\% of the overall sales are through Drive through services, lessening demand for on-site parking. Furthermore, Peak parking demand rate of 9.98 spaces per 1,000 square feet pursuant to current edition of Institute of Transportation Engineers' Parking Generation (4th ed.) for LUC 934, Fast-Food Restaurant with DriveThrough Window. Our plan provides 35 spaces. The location of the fast food restaurant is on outparcel within a multiple occupancy parcel which is in the process of coordinating a cross parking agreement permitting this parcel to share parking throughout the site. This cross access parking reduces the necessity to provide parking at the 13 square per 1000 square feet. For further justification, attached is a parking study that states parking observations were performed at three comparable Burger King sites in Lee County, each with a dual ordering drive-thru configuration. Parking was observed during breakfast and lunch peak periods, which were identified by the applicant as the worst-case periods for counter service. Three days of data were collected at each site from 7:30 am to 9:30 am and from 11:30 am to 1:30 pm. Parking demand was measured in 5 minute intervals, with the observed number of parked vehicles at each 5 minute mark being recorded. The parking data was converted to a parking rate per ksf of building size. The results indicate an average parking demand of 2.84 spaces per ksf during the breakfast period and 4.39 spaces per ksf during the lunch period (inclusive of ADA spaces). The average maximum parking demand was identified as 3.48 spaces per ksf during the breakfast period and 5.47 spaces per ksf during the lunch period (inclusive of ADA spaces). The maximum parking demand rate observed at any site was found to be 5.97 spaces (inclusive of ADA spaces). Given these results, a parking supply of 20 vehicles would meet the anticipated demands for the proposed Burger King restaurant site (inclusive of ADA spaces).

See Site Plan prepared by MPH Civil Engineering Services dated 9/17/18.

Estero Town Center CPD

## Deviations and Justifications

2. Relief from LDC section 34 - 2021, drive-thru stacking requirements, which requires restaurants to provide stacking to accommodate 10 cars per service lane with a minimum of 5 spaces preceding the menu board, to permit the drive-thru restaurant to provide a total of 7 spaces preceding the menu board for the double - drive - thru and a total of 15 spaces in the two service lanes.

Justification:
This privation of the LDC was written prior to the now common usage of the double drive thru concept. The double drive - thru provides for faster ordering time, lessening the overall wait time. There are doors at both, the pay window and pick up windows that allow employees to collect payment or deliver food when an order is changed or any other issue may arise. These customers can then use the bypass lane to exit. Stacking would not back up into any public right of way. For further justification, attached is a queuing study that states that queuing observations were performed at three comparable Burger King sites in Lee County, each with a dual ordering drive-thru configuration. Queuing was observed during breakfast and lunch peak periods, which were identified by the applicant as the worst-case periods for drive-thru service. Three days of data were collected at each site from 7:30 am to $9: 30 \mathrm{am}$ and from 11:30 am to 1:30 pm. Queues were measured from the ordering stations. The maximum queue observed during each one-minute period was recorded, with the ordering vehicle representing a queue of 1 vehicle. The queue value recorded represents the maximum queue formed at either of the two order stations, or the combined queue if the vehicles were found to merge into a single queue in advance of the ordering station. The results indicate an average queue of 1.5 vehicles during the breakfast period and 1.8 vehicles during the lunch period. The average maximum queues observed at each site is 4 vehicles for both the breakfast and lunch periods, with the maximum queue overserved at any site being 5 vehicles. Again, it is noted that these queue values were measured from the ordering station, where the ordering vehicle represents the first vehicle in the recorded queue. Given these results, a queuing area of between 100 feet and 125 feet is recommended to be provided for the proposed Burger King restaurant site, as measured from the front a vehicle located at an ordering station.

See Site Plan prepared by MPH Civil Engineering Services dated 9/17/18.

## Estero Town Center CPD

## Deviations and Justifications

3. Relief from LDC Section 10-256(c)(2)e, Bikeways and pedestrian ways, which requires a sidewalk to be constructed when a property abuts a local street to permit no sidewalk to be installed adjacent to a portion of Tract B.

## Justification:

The subject parcel abuts Estero Town Center Place, which is a platted private access easement. This easement was constructed with a single sidewalk on the south and east sides of the internal drive. No sidewalks have been constructed on the north and west sides of the driveway. Constructing a sidewalk on the north side of the driveway adjacent to Parcel (Lot) B would not connect to any other sidewalk within the PD. The adjacent Ruby Tuesday's restaurant does not have a sidewalk adjacent to its southern property boundary nor does the dental office located immediately to the west. There is sufficient and safe pedestrian access within the Planned Development. The site has accommodated people desirous of walking without incident. The applicant has prepared a pedestrian pathway exhibit, which identifies the existing sidewalk locations within the PD to demonstrate that the pedestrian facilities already constructed do not warrant construction of a linear feet of sidewalk that will not connect to any other sidewalk within the planned development.

## Attachment G.3.

# PATTERN BOOK FOR: TRACT B, ESTERO TOWN CENTER 21301 TOWN COMMONS DRIVE ESTERO, FLORIDA 




N O T E:
DEVELOPMENT SHALL COMPLY WITH ZONING RESOLUTION 03-032 DESIGN GUIDELINES AND STANDARDS UNLESS OTHERWISE APPROVED.

|  |  |  |  | SITE PLAN |  |  |  | Developer: <br> BRAVOFLORIDA, LLC. <br> 3018 U.S. HIGHWAY 301 N. <br> SUITE NO. 100 <br> TAMPA, FL. 33619 <br> (813) 559-8256 | Consultant: $\square$ <br> CIVIL CロNGULTANTG, INE. MPH Civil Consultants, Inc. Civil Engineering Services .O. Box 1121 Odessa, FL 33556 813.731.0052 duane@mphcivil.com : www.mphcivil.com FLORIDA CA NO. 30727 | $\frac{\text { H. Duane Milford, P.E. No. } 42657}{\text { FLORDA PROOESSIONAL ENGNEER No. }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  | BURGER KING 21301 TOWN COMMONS DR. ESTERO, FLORIDA |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |

Burger King Site Plan - Enlarged


Burger King Site Plan - Enlarged


## Burger King Site Plan Deviations

## Estero Town Center CPD - Tract B, Phase 2

## (1) PARKING

Relief from LDC section, 34 - 2020, required parking spaces, which requires parking spaces at a ratio of 13 spaces 1000 square feet of floor area for fast food restaurants, to permit on-site parking at a ratio of 10 spaces per 1000 square feet for fast food restaurants.
(2) DRIVE-THRU STACKING

Relief from LDC section 34 - 2021, drive-thru stacking requirements, which requires restaurants to provide stacking to accommodate 10 cars per service lane with a minimum of 5 spaces preceding the menu board, to permit the drive-thru restaurant to provide a total of 7 spaces preceding the menu board for the double - drive - thru and a total of 15 spaces in the two service lanes.

## (3) <br> SIDEWALK

Relief from LDC Section 10-256(c)(2)e, Bikeways and pedestrian ways, which requires a sidewalk to be constructed when a property abuts a local street to permit no sidewalk to be installed adjacent to a portion of Tract B.

## Estero Town Center CPD Existing Pedestrian Pathways



Proposed Typical Section C-1



MEDITERRANEAN BK CONCEPT
PROPOSED ELEVATIONS


MEDITERRANEAN BK CONCEPT


MEDITERRANEAN BK CONCEPT

# TRAFFIC IMPACT STATEMENT 

For

Burger King at Estero Town Commons CPD (Corkscrew Road \& Three Oaks Parkway, Estero, Florida)

March 28, 2019


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## Conclusions

Based upon the findings of this report, it was determined that the proposed Burger King at Estero Town Commons will not have a significant or negative impact upon the surrounding road network. It was verified that all roadways, within the project's area of impact, currently have a surplus of capacity and can accommodate the traffic associated with the development of the fast food $\mathrm{w} /$ drive thru land use and the network will continue to operate at acceptable levels of service for project build-out traffic conditions. Furthermore, the report concludes that the project will not create any transportation deficiencies that need to be mitigated.

The Village of Estero requested that the project's impacts be based upon the traffic forecasts provided by the Area Wide Traffic Study. That study identifies that the segment of Corkscrew Road between Three Oaks Parkway and I-75, which is not significantly impacted by the project, is expected to operate at LOS F during PM peak hour peak season conditions by 2022. More specifically, that segment of Corkscrew Road is a fourlane road having an adopted maximum peak direction service volume capacity of 1,900 vphpd, and it is expected that by the year 2022 the traffic demand will exceed the road's adopted service capacity, during PM peak hour peak season conditions. There is adequate right-of-way to widen Corkscrew Road to six-lanes, but Lee County Government has not yet funded the improvements. Currently, the six-laning of Corkscrew Road is ranked No. 16 on their non-funded CIP schedule. Burger King will pay its fair share of roadway improvements via payment of road impact fees.

The Florida Department of Transportation (FDOT) has funded improvements to the Corkscrew Road \& I-75 Interchange that should substantially improve traffic flow along Corkscrew Road (between Three Oaks Parkway and Ben Hill Griffin Road). The "onramp" Interchange improvements will be completed by the year 2019/2020 which include constructing eastbound and westbound dual left turn lanes and extending the eastbound and westbound right turn lanes. These Interchange improvements should significantly reduce the frequency of "on-ramp" queuing that encroaches into the eastbound and westbound thru lanes during peak season conditions. As acknowledged by the Area Wide study, FDOT has determined that these improvements will result in LOS C and LOS D traffic conditions for AM and PM peak hours, respectively.

## Site Access

The report concludes that the three (3) points of access for Estero Town Commons CPD were previously designed and approved by Lee County Government based upon the traffic demands associated with the build-out of 265,000 s.f. of mixed-use commercial. All access points have right-ingress turn lanes and left-ingress turn lanes (where permitted) that exceed the minimum design standards needed to accommodate the project build-out traffic demands. Therefore, it is concluded that no further improvements are needed.

## Scope of Project

Estero Town Commons CPD is an approved and substantially built-out commercial shopping center (anchored by Lowes) which is located on the southeast corner of Three Oaks Parkway \& Corkscrew Road within the Village of Estero. The commercial center was approved for 265,000 square feet of mixed commercial uses (including fast food with drive-thru) and 32,000 square feet of outdoor retail (i.e., Lowes garden center), but it is expected that only about 235,000 square feet of floor space will be constructed. It is proposed to construct a Burger King ( 3,350 s.f. w/ drive thru) on a vacant outparcel that fronts Corkscrew Road.

The proposed fast food will have access to the adjacent road network via the CPD's internal road network that provides access to both Three Oaks Parkway and Corkscrew Road. More specifically, the CPD has one (1) directional left-in and right-in/out access on Three Oaks Parkway and one (1) right-in/out access on Corkscrew Road and one (1) full access on Corkscrew Road which is referred to the intersection of Estero Town Common Place/Puente Lane \& Corkscrew Road.

Table A
Proposed Site Development

| Land Use | Proposed Build-out |
| :---: | :---: |
| Fast Food Restaurant <br> w/ Drive Thru | $\mathbf{3 , 3 5 0}$ s.f. |

## Project Generated Traffic

Traffic that can be expected to be generated by the project was estimated based upon the guidelines established by the Institute of Transportation Engineers, Trip Generation Manual, 10th Edition. That is, historical traffic data collected at similar land uses was relied upon in estimating the project's traffic. It was concluded that land use code "Fast Food Restaurant w/ Drive Thru" (LUC 934) was most appropriate in estimating the project generated trips.

It was determined that the proposed development of the fast food restaurant will generate 69 vph and 56 vph net new trips during the AM and PM peak hours, respectively. Table 1 provides a detail of the calculations that were performed in estimating the site-generated trips, and the results are summarized below in Table B.

Table B
(Summation of Table 1)

| New Daily Trips | New AM <br> Peak Hour | New PM <br> Peak Hour |
| :---: | :---: | :---: |
| 805 | 69 | 56 |

## Existing + Committed Roadway Conditions

Figure 1 depicts the project's surrounding roadway conditions.
Three Oaks Parkway is classified as four-lane divided urban arterial having a performance standard of level of service LOS E. A maximum service capacity of 1,940 for the $100^{\text {th }}$ highest peak hour peak direction has been established for this road by the Lee County Concurrency Management Policy. Three Oaks Parkway has a posted speed limit of 45 MPH .

Corkscrew Road is classified as four-lane divided arterial having a performance standard of level of service LOS E having a maximum service capacity of 1,900 for the $100^{\text {th }}$ highest peak hour peak direction. Corkscrew Road has a posted speed limit of 45 MPH . It is estimated by the Village of Estero that by the year 2022 the traffic demand will exceed the road's adopted service capacity, during PM peak hour peak season conditions. There is adequate right-of-way to widen Corkscrew Road to six-lanes, but Lee County Government has not yet funded the improvements. Currently, the six-laning of Corkscrew Road is ranked No. 16 on their non-funded CIP schedule.

At this time, the only committed roadway improvements are to the Corkscrew Road \& I75 interchange. The Florida Department of Transportation (FDOT) has funded "on-ramp"

Interchange improvements which will be completed by the year 2020. The Interchange improvements include constructing eastbound and westbound dual left turn lanes and extending the eastbound and westbound right turn lanes. These improvements are expected to significantly reduce the frequency of "on-ramp" queuing that encroaches into the eastbound and westbound thru lanes during peak season conditions.

## Project Generated Traffic Distribution

The project's traffic was distributed to the surrounding roadway network based upon logical means of ingress/egress, current and future traffic patterns in the area, demographics, and competing businesses. Figure 2 and Table 2A provide a detail of the traffic distributions based on a percentage basis. Table 2A also depicts the project traffic by volume.

## Area of Significant Impact

The project's area of significant impact was determined based upon the Village of Estero's $10 \%$ criteria (i.e., if the project's traffic is $10 \%$ or more of a roadway's adopted level of service capacity, then the project has a significant impact upon that link). Table 2 A describes the project traffic distributions and the level of impact on the surrounding roadways. As shown, no roadways will be significantly impacted by the project.

## Site Access Conditions

Estero Town Commons CPD has access to the adjacent roads via one (1) directional leftin and right-in/out access on Three Oaks Parkway and one (1) right-in/out access on Corkscrew Road and one (1) full access on Corkscrew Road which is referred to the intersection of Estero Town Common Place/Puente Lane \& Corkscrew Road.

The three (3) driveways were previously designed and approved by Lee County Government. The construction of the site access turn lanes were based upon the traffic demands associated with the build-out of 265,000 s.f. of mixed commercial land uses. All access points have right-ingress turn lanes and left-ingress turn lanes (where permitted) that exceed the minimum design standards needed to accommodate the project build-out traffic demands. Therefore, it is concluded that no further improvements are needed.

Table C
Build-out Traffic Demands vs. Existing Intersection Improvements

| Intersection | Right Ingress <br> Turn Lane | Left Ingress <br> Turn Lane |
| :---: | :---: | :---: |
| Corkscrew Road <br> Right-in/out Access <br> (West Access) | EB Right Ingress <br> Turn Lane $=215^{\prime}$ <br> Req. Decel + Taper $=185^{\prime}$ <br> Req. Storage $=0^{\prime}$ |  |
| Corkscrew Road <br> Full Access <br> (East Access) | EB Right Ingress <br> Turn Lane $=290^{\prime}$ <br> Req. Decel+Taper $=185^{\prime}$ <br> Req. Storage $=50^{\prime}$ | WB Left Ingress <br> Turn Lane $=420^{\prime}$ <br> Req. DeceleTaper $=185^{\prime}$ <br> Req. Storage $=125^{\prime}$ |
| Three Oaks Pkwy <br> Left-in \& Right- <br> in/out Access | NB Right Ingress <br> Turn Lane $=225^{\prime}$ <br> Req. Decel + Taper $=185^{\prime}$ <br> Req. Storage $=0^{\prime}$ | SB Left Ingress <br> Turn Lane $=370^{\prime}$ <br> Req. Decel+Taper $=185^{\prime}$ <br> Req. Storage $=125^{\prime}$ |

## 2018 thru 2020 Project Build-out Traffic Conditions

In order to establish project build-out traffic conditions, the project traffic was added to the background traffic volumes that were established by the Lee County Concurrency Report for the road links under review. Table 2B provides a detail of the background traffic conditions and the background plus project traffic conditions. Traffic volumes are based upon the 100th highest hour peak direction demand. The report concludes that the project will not have a significant impact upon Three Oaks Parkway or Corkscrew Road. It was verified that both roadways have a surplus of capacity and can accommodate the traffic associated with the proposed fast food restaurant.

It is expected that Corkscrew Road (between Three Oaks Parkway and I-75) will operate at LOS F in the foreseeable future. More specifically, that segment of Corkscrew Road is a 4-lane road having an adopted maximum peak direction service volume capacity of 1900 vphpd, and it is expected that by the year 2022 the traffic demand will exceed the road's service capacity. There is adequate right-of-way to widen Corkscrew Road to 6lanes, but Lee County Government has not yet funded the improvements. Burger King will pay its fair share towards roadway improvements via payment of road impact fees.

The Florida Department of Transportation (FDOT) has funded improvements to the Corkscrew Road \& I-75 Interchange that should substantially improve traffic flow along Corkscrew Road (between Three Oaks Parkway and Ben Hill Griffin Road). The "onramp" Interchange improvements will be completed by the year 2019/2020 which include constructing eastbound and westbound dual left turn lanes and extending the eastbound and westbound right turn lanes. These Interchange improvements should significantly reduce the frequency of "on-ramp" queuing that encroaches into the eastbound and westbound thru lanes during peak season conditions.

## APPENDIX

Site Plan
Figures 1 and 2
Tables 1 thru 2B
Support Documents



TABLE 1

## TRIP GENERATION COMPUTATIONS

## Burger King at Estero Town Commons



TABLE 2A
PROJECT'S AREA OF IMPACT

Project Traffic Peak Hour Peak Direction (vphpd) = 35

| Corkscrew Road |  | $\begin{aligned} & \text { Road } \\ & \text { Class } \end{aligned}$ | Project Traffic <br> \% Distribution | Project Traffic PK Direction Volume (vph) | LOS "C" <br> Service Volume Pk Direction (vphpd) | Project's Percentage Impact | Significant Impact | Adopted Service Volume Pk Direction (vphpd) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Sandy Ln to Three Oaks Pkwy | 4LD | 25\% | 9 | 1900 | 0.46\% | NO | 1900 |
|  | Three Oaks Pkwy to l-75 | 4LD | 25\% | 9 | 1900 | 0.46\% | NO | 1900 |
|  | I-75 to Ben Hill Griffin | 4LD | 15\% | 5 | 1900 | 0.28\% | NO | 1900 |
| Three Oaks Pkwy | Coconut Rd to Corkscrew Rd | 4LD | 25\% | 9 | 1940 | 0.45\% | NO | 1940 |
|  | Corkscrew Road to Estero Pkwy | 4LD | 25\% | 9 | 1940 | 0.45\% | NO | 1940 |



TABLE 2B CONCURRENCY ROADWAY LINK VOLUME \& CAPACITY ANALYSIS

|  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Existing <br> Peak Hour PK Direction (vphpd) | Existing Peak Hour PK Direction LOS | Project <br> Peak Hour PK Direction (vphpd) | Total Pk Hr <br> Peak Season <br> PK Direction (vphpd) | Max <br> Service Vol. <br> Peak Hour PK Direction (vphpd) | v/c <br> Ratio | Future <br> Build-Out <br> Peak Hour PK Direction LOS |
| Corkscrew Road | Sandy Ln to Three Oaks Pku | 840 | c | 9 | 849 | 1900 | 0.45 | C |
|  | Three Oaks Pkwy to I-75 | 1810 | E | 9 | 1819 | 1900 | 0.96 | E |
|  | I-75 to Ben Hill Griffin | 1115 | C | 5 | 1120 | 1900 | 0.59 | C |
| Three Oaks Pkwy | Coconut Rd to Corkscrew Rd | 1273 | B | 9 | 1282 | 1940 | 0.66 | B |
|  | Corkscrew Road to Estero Pl | 1273 | B | 9 | 1282 | 1940 | 0.66 | B |

Table 20: County-Maintained Roadways in Incorporated Areas. Existing and Future LOS


Table 20 (cont.): County-Maintained Roadways in Incorporated Areas. Existing and Future LOS


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Table 23: Partially Programmed CIP projects


Table 24: Unprogrammed CIP Candidate Project Priorities


NOTE: Unprogrammed priorities \#15, 17, 19, 21, 24, and 25 are bridge replacements.


## Section 1.0 Introduction

This technical memorandum documents a study performed to evaluate drive-thru queuing associated with Burger King restaurants having dual "side-by-side" (SBS) drive-thru ordering stations. This study was undertaken specifically to evaluate the proposed development of a Burger King restaurant site to be located at 21301 Town Commons Drive, in Estero, Florida; however, the data, analysis, and findings identified herein can be applied to other similarly situated Burger King sites having SBS ordering stations with other characteristics similar to the study sites.

## Section 2.0 Study Sites

Queue observations were conducted at three comparable Burger King sites, located in Lee County, Florida, each having SBS ordering stations; as listed below and shown in Figures 1.0 through 4.0.

* Study Site A: 4011 Del Prado Blvd North, North Fort Myers, Florida, 33917
* Study Site B: 4004 Cleveland Avenue, Fort Myers, Florida, 33901

Study Site C: 10997 Colonial Boulevard, Fort Myers, Florida, 33913

Figure 1.0 Study Sites Map


Figure 2.0 Study Site A: 4011 Del Prado Blvd North


Figure 3.0 Study Site B: 4004 Cleveland Avenue


Figure 4.0 Study Site C: 10997 Colonial Boulevard


## Section 3.0 Drive-Thru Queue Observations

Queuing was observed at the three study sites during weekday breakfast and lunch periods, where these periods were identified by the applicant as the worst-case (busiest) periods for drive-thru service. Three days of data were collected at each of the study sites for the breakfast period (7:30 am to 9:30 am ) and for the lunch period (11:30 am to 1:30 pm). Queues were measured from the ordering stations, with the vehicles stopped at the ordering station representing the first queued vehicle. Queue data was collected in one minute intervals, where the maximum queue observed during each one minute interval was the value that was recorded. It is noted that the queue value recorded represented the maximum queue formed at either of the two ordering stations, or the combined queue (in a single lane) if the vehicles were found to merge into one lane in advance of the ordering station; where queues extending past three vehicles were found to merge into a single lane, (i.e., the fourth and fifth vehicles). The queue observations are documented in Attachment " $A$ ", as summarized in Table 1.0.

Table 1.0 Drive-Thru Queue Summary

| Study Site | Study Period | Average Queue | Maximum Queue |
| :---: | :---: | :---: | :---: |
| A | Breakfast | 1.3 | 3.0 |
|  | Lunch | 1.8 | 4.0 |
| B | Breakfast | 2.0 | 5.0 |
|  | Lunch | 1.8 | 4.0 |
| C | Breakfast | 1.3 | 4.0 |
|  | Lunch | 1.8 | 4.0 |
| Combination of Sites | Breakfast | 1.5 | 4.0 |
|  | Lunch | 1.8 | 4.0 |

## Section 4.0 Drive-Thru Queue Results

As shown in Table 1.0, the results of this study indicate a worst-case average queue of 1.8 vehicles, an average maximum queue of 4.0 vehicles, and a worst-case maximum queue of 5.0 vehicles. The frequency distribution of queue values over the breakfast and lunch periods is shown in Table 2.0.

Table 2.0 Drive-Thru Queue Frequency Distribution

| Observed Queue | Queue Frequency ${ }^{1}$ | Percent of Total Observations |
| :---: | :---: | :---: | :---: |
| 0 vehicles | 93 | $4.3 \%$ |
| 1 vehicle | 884 | $40.9 \%$ |
| 2 vehicles | 889 | $41.2 \%$ |
| 3 vehicles | 241 | $11.2 \%$ |
| 4 vehicles | 49 | $2.3 \%$ |
| 5 vehicles | 4 | $0.2 \%$ |

${ }^{1}$ Cumulative results for all study sites on all days for both observation periods.

As shown in Table 2.0, a queue of 5 vehicles was observed 4 times during the various observations periods, indicating that the 5-vehicle queue was observed for a duration not exceeding 4 minutes of the total 2,160 minutes included in the study; resulting in $0.2 \%$ of the total. Thus, it can be concluded that if a similarly situated Burger King site were to be designed with SBS ordering stations, and a queue area of adequate size to accommodate 5 vehicles, it is unlikely that vehicles would spill out of that queue area. It is again noted that (a) this queue is measured from the ordering station, where the "ordering vehicle" is considered to be the first queued vehicle, and (b) both of the ordering lanes do not each need to accommodate a queue of 5 vehicles, as it was found that queues extending past three vehicles merged into a single lane for the fourth and fifth vehicles.

## Section 5.0 Estero Burger King Site

The site plan for the Burger King restaurant planned for development at 21301 Town Commons Drive, in Estero,

Florida is shown in Figure 5.0; noting that the site will include dual "side-by-side" drive-thru ordering stations.

Figure 5.0 Estero Burger King Site Plan


As shown in Figure 5.0, the subject Estero Burger King site is planned to include a queue area designed to accommodate 5 vehicles (measured from the ordering station). Therefore, pursuant to the results identified herein, it can be anticipated that the site design will not result in drive-thru queues that would spill off the site.

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| 7:30 AM | 0 |
| :---: | :---: |
| 7:31 AM | 1 |
| 7:32 AM | 0 |
| $7: 33 \mathrm{AM}$ | 1 |
| 7:34 AM | 2 |


| 8:00 AM | 3 |
| :---: | :---: |
| 8:01 AM | 2 |
| 8:02 AM | 2 |
| 8:03 AM | 2 |
| 8:04 AM | 2 |
| 8:05 AM | 3 |
| 8:06 AM | 3 |
| 8:07 AM | 2 |
| 8:08 AM | 2 |
| 8:09 AM | 2 |
| 8:10 AM | 3 |
| 8:11 AM | 3 |
| 8:12 AM | 3 |
| 8:13 AM | 2 |
| 8:14 AM | 2 |
| 8:15 AM | 2 |
| 8:16 AM | 1 |
| 8:17 AM | 1 |
| 8:18 AM | 1 |
| 8:19 AM | 0 |
| 8:20 AM | 1 |
| 8:21 AM | 1 |
| 8:22 AM | 1 |
| 8:23 AM | 1 |
| 8:24 AM | 2 |
| 8:25 AM | 1 |
| 8:26 AM | 2 |
| 8:27 AM | 2 |
| 8:28 AM | 2 |
| 8:29 AM | 0 |


| 8:30 AM | 1 |
| :---: | :---: |
| 8:31 AM | 1 |
| 8:32 AM | 2 |
| 8:33 AM | 3 |
| 8:34 AM | 2 |
| 8:35 AM | 2 |
| 8:36 AM | 2 |
| 8:37 AM | 2 |
| 8:38 AM | 2 |
| 8:39 AM | 1 |
| 8:40 AM | 1 |
| 8:41 AM | 1 |
| 8:42 AM | 1 |
| 8:43 AM | 0 |
| 8:44 AM | 1 |
| 8:45 AM | 1 |
| 8:46 AM | 1 |
| 8:47 AM | 1 |
| 8:48 AM | 1 |
| 8:49 AM | 1 |
| 8:50 AM | 1 |
| 8:51 AM | 0 |
| 8:52 AM | 1 |
| 8:53 AM | 1 |
| 8:54 AM | 1 |
| 8:55 AM | 1 |
| 8:56 AM | 1 |
| 8:57 AM | 0 |
| 8:58 AM | 1 |
| 8:59 AM | 1 |


| 9:00 AM | 1 |
| :---: | :---: |
| 9:01 AM | 0 |
| 9:02 AM | 1 |
| 9:03 AM | 2 |
| 9:04 AM | 1 |
| 9:05 AM | 1 |
| 9:06 AM | 1 |
| 9:07 AM | 1 |
| 9:08 AM | 0 |
| 9:09 AM | 1 |
| 9:10 AM | 0 |
| 9:11 AM | 1 |
| 9:12 AM | 1 |
| 9:13 AM | 0 |
| 9:14 AM | 1 |
| 9:15 AM | 1 |
| 9:16 AM | 1 |
| 9:17 AM | 0 |
| 9:18 AM | 0 |
| 9:19 AM | 1 |
| 9:20 AM | 1 |
| 9:21 AM | 1 |
| 9:22 AM | 1 |
| 9:23 AM | 0 |
| 9:24 AM | 1 |
| 9:25 AM | 1 |
| 9:26 AM | 1 |
| 9:27 AM | 1 |
| 9:28 AM | 1 |
| 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 0 | 12:00 PM | 2 | 12:30 PM | 1 | 1:00 PM | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 0 | 12:01 PM | 2 | 12:31 PM | 1 | 1:01 PM | 3 |
| 11:32 AM | 1 | 12:02 PM | 2 | 12:32 PM | 2 | 1:02 PM | 2 |
| 11:33 AM | 1 | 12:03 PM | 2 | 12:33 PM | 2 | 1:03 PM | 2 |
| 11:34 AM | 1 | 12:04 PM | 2 | 12:34 PM | 2 | 1:04 PM | 2 |
| 11:35 AM | 0 | 12:05 PM | 2 | 12:35 PM | 1 | 1:05 PM | 2 |
| 11:36 AM | 0 | 12:06 PM | 2 | 12:36 PM | 1 | 1:06 PM | 1 |
| 11:37 AM | 1 | 12:07 PM | 3 | 12:37 PM | 1 | 1:07 PM | 2 |
| 11:38 AM | 1 | 12:08 PM | 3 | 12:38 PM | 2 | 1:08 PM | 2 |
| 11:39 AM | 1 | 12:09 PM | 3 | 12:39 PM | 2 | 1:09 PM | 2 |
| 11:40 AM | 0 | 12:10 PM | 2 | 12:40 PM | 2 | 1:10 PM | 2 |
| 11:41 AM | 1 | 12:11 PM | 1 | 12:41 PM | 2 | 1:11 PM | 3 |
| 11:42 AM | 1 | 12:12 PM | 2 | 12:42 PM | 2 | 1:12 PM | 3 |
| 11:43 AM | 0 | 12:13 PM | 2 | 12:43 PM | 2 | 1:13 PM | 2 |
| 11:44 AM | 1 | 12:14 PM | 3 | 12:44 PM | 2 | 1:14 PM | 2 |
| 11:45 AM | 1 | 12:15 PM | 2 | 12:45 PM | 1 | 1:15 PM | 1 |
| 11:46 AM | 1 | 12:16 PM | 2 | 12:46 PM | 1 | 1:16 PM | 1 |
| 11:47 AM | 1 | 12:17 PM | 3 | 12:47 PM | 2 | 1:17 PM | 1 |
| 11:48 AM | 1 | 12:18 PM | 3 | 12:48 PM | 2 | 1:18 PM | 1 |
| 11:49 AM | 1 | 12:19 PM | 3 | 12:49 PM | 2 | 1:19 PM | 1 |
| 11:50 AM | 1 | 12:20 PM | 4 | 12:50 PM | 2 | 1:20 PM | 1 |
| 11:51 AM | 0 | 12:21 PM | 2 | 12:51 PM | 2 | 1:21 PM | 3 |
| 11:52 AM | 1 | 12:22 PM | 2 | 12:52 PM | 1 | 1:22 PM | 2 |
| 11:53 AM | 1 | 12:23 PM | 2 | 12:53 PM | 1 | 1:23 PM | 1 |
| 11:54 AM | 2 | 12:24 PM | 2 | 12:54 PM | 1 | 1:24 PM | 1 |
| 11:55 AM | 2 | 12:25 PM | 1 | 12:55 PM | 2 | 1:25 PM | 1 |
| 11:56 AM | 1 | 12:26 PM | 1 | 12:56 PM | 2 | 1:26 PM | 1 |
| 11:57 AM | 2 | 12:27 PM | 2 | 12:57 PM | 1 | 1:27 PM | 2 |
| 11:58 AM | 2 | 12:28 PM | 3 | 12:58 PM | 1 | 1:28 PM | 2 |
| 11:59 AM | 1 | 12:29 PM | 2 | 12:59 PM | 2 | 1:29 PM | 1 |

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations
RAYSOR Transportation Consulting

| 7:30 AM | 1 | 8:00 AM | 2 | 8:30 AM | 2 | 9:00 AM | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7:31 AM | 1 | 8:01 AM | 3 | 8:31 AM | 2 | 9:01 AM | 1 |
| 7:32 AM | 1 | 8:02 AM | 3 | 8:32 AM | 1 | 9:02 AM | 0 |
| 7:33 AM | 1 | 8:03 AM | 2 | 8:33 AM | 1 | 9:03 AM | 1 |
| 7:34 AM | 2 | 8:04 AM | 2 | 8:34 AM | 1 | 9:04 AM | 1 |
| 7:35 AM | 2 | 8:05 AM | 2 | 8:35 AM | 1 | 9:05 AM | 1 |
| 7:36 AM | 1 | 8:06 AM | 2 | 8:36 AM | 2 | 9:06 AM | 1 |
| 7:37 AM | 1 | 8:07 AM | 3 | 8:37 AM | 3 | 9:07 AM | 2 |
| 7:38 AM | 1 | 8:08 AM | 2 | 8:38 AM | 2 | 9:08 AM | 2 |
| 7:39 AM | 1 | 8:09 AM | 1 | 8:39 AM | 1 | 9:09 AM | 1 |
| 7:40 AM | 2 | 8:10 AM | 1 | 8:40 AM | 1 | 9:10 AM | 1 |
| 7:41 AM | 3 | 8:11 AM | 1 | 8:41 AM | 1 | 9:11 AM | 1 |
| 7:42 AM | 2 | 8:12 AM | 1 | 8:42 AM | 1 | 9:12 AM | 0 |
| 7:43 AM | 2 | 8:13 AM | 1 | 8:43 AM | 1 | 9:13 AM | 1 |
| 7:44 AM | 1 | 8:14 AM | 2 | 8:44 AM | 1 | 9:14 AM | 1 |
| 7:45 AM | 1 | 8:15 AM | 1 | 8:45 AM | 2 | 9:15 AM | 1 |
| 7:46 AM | 1 | 8:16 AM | 1 | 8:46 AM | 1 | 9:16 AM | 0 |
| 7:47 AM | 1 | 8:17 AM | 1 | 8:47 AM | 1 | 9:17 AM | 1 |
| 7:48 AM | 1 | 8:18 AM | 1 | 8:48 AM | 0 | 9:18 AM | 1 |
| 7:49 AM | 1 | 8:19 AM | 2 | 8:49 AM | 1 | 9:19 AM | 1 |
| 7:50 AM | 1 | 8:20 AM | 3 | 8:50 AM | 1 | 9:20 AM | 1 |
| 7:51 AM | 1 | 8:21 AM | 2 | 8:51 AM | 1 | 9:21 AM | 1 |
| 7:52 AM | 2 | 8:22 AM | 2 | 8:52 AM | 1 | 9:22 AM | 0 |
| 7:53 AM | 2 | 8:23 AM | 2 | 8:53 AM | 2 | 9:23 AM | 0 |
| 7:54 AM | 3 | 8:24 AM | 2 | 8:54 AM | 0 | 9:24 AM | 1 |
| 7:55 AM | 2 | 8:25 AM | 1 | 8:55 AM | 1 | 9:25 AM | 1 |
| 7:56 AM | 3 | 8:26 AM | 1 | 8:56 AM | 2 | 9:26 AM | 0 |
| 7:57 AM | 1 | 8:27 AM | 0 | 8:57 AM | 1 | 9:27 AM | 1 |
| 7:58 AM | 2 | 8:28 AM | 1 | 8:58 AM | 2 | 9:28 AM | 1 |
| 7:59 AM | 1 | 8:29 AM | 1 | 8:59 AM | 2 | 9:29 AM | 0 |

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 1 | 12:00 PM | 2 | 12:30 PM | 2 | 1:00 PM | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 2 | 12:01 PM | 2 | 12:31 PM | 2 | 1:01 PM | 1 |
| 11:32 AM | 2 | 12:02 PM | 2 | 12:32 PM | 2 | 1:02 PM | 2 |
| 11:33 AM | 2 | 12:03 PM | 3 | 12:33 PM | 2 | 1:03 PM | 2 |
| 11:34 AM | 2 | 12:04 PM | 3 | 12:34 PM | 2 | 1:04 PM | 2 |
| 11:35 AM | 2 | 12:05 PM | 3 | 12:35 PM | 2 | 1:05 PM | 2 |
| 11:36 AM | 2 | 12:06 PM | 3 | 12:36 PM | 3 | 1:06 PM | 3 |
| 11:37 AM | 2 | 12:07 PM | 2 | 12:37 PM | 3 | 1:07 PM | 1 |
| 11:38 AM | 2 | 12:08 PM | 2 | 12:38 PM | 2 | 1:08 PM | 1 |
| 11:39 AM | 1 | 12:09 PM | 2 | 12:39 PM | 2 | 1:09 PM | 1 |
| 11:40 AM | 1 | 12:10 PM | 4 | 12:40 PM | 2 | 1:10 PM | 1 |
| 11:41 AM | 1 | 12:11 PM | 4 | 12:41 PM | 2 | 1:11 PM | 2 |
| 11:42 AM | 2 | 12:12 PM | 2 | 12:42 PM | 3 | 1:12 PM | 2 |
| 11:43 AM | 2 | 12:13 PM | 2 | 12:43 PM | 3 | 1:13 PM | 2 |
| 11:44 AM | 3 | 12:14 PM | 2 | 12:44 PM | 2 | 1:14 PM | 2 |
| 11:45 AM | 3 | 12:15 PM | 2 | 12:45 PM | 2 | 1:15 PM | 3 |
| 11:46 AM | 3 | 12:16 PM | 3 | 12:46 PM | 2 | 1:16 PM | 2 |
| 11:47 AM | 3 | 12:17 PM | 1 | 12:47 PM | 2 | 1:17 PM | 2 |
| 11:48 AM | 2 | 12:18 PM | 1 | 12:48 PM | 2 | 1:18 PM | 2 |
| 11:49 AM | 2 | 12:19 PM | 1 | 12:49 PM | 4 | 1:19 PM | 2 |
| 11:50 AM | 2 | 12:20 PM | 2 | 12:50 PM | 2 | 1:20 PM | 2 |
| 11:51 AM | 1 | 12:21 PM | 2 | 12:51 PM | 2 | 1:21 PM | 1 |
| 11:52 AM | 1 | 12:22 PM | 2 | 12:52 PM | 2 | 1:22 PM | 2 |
| 11:53 AM | 2 | 12:23 PM | 2 | 12:53 PM | 2 | 1:23 PM | 2 |
| 11:54 AM | 3 | 12:24 PM | 2 | 12:54 PM | 2 | 1:24 PM | 3 |
| 11:55 AM | 3 | 12:25 PM | 2 | 12:55 PM | 2 | 1:25 PM | 2 |
| 11:56 AM | 2 | 12:26 PM | 2 | 12:56 PM | 2 | 1:26 PM | 1 |
| 11:57 AM | 2 | 12:27 PM | 2 | 12:57 PM | 2 | 1:27 PM | 1 |
| 11:58 AM | 2 | 12:28 PM | 2 | 12:58 PM | 1 | 1:28 PM | 1 |
| 11:59 AM | 1 | 12:29 PM | 2 | 12:59 PM | 2 | 1:29 PM | 1 |

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: THURSDAY, MARCH 28, 2019

Queue Observations
RAYSOR Transportation Consulting

| 7:30 AM | 1 | 8:00 AM | 1 | 8:30 AM | 1 | 9:00 AM | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7:31 AM | 1 | 8:01 AM | 1 | 8:31 AM | 1 | 9:01 AM | 1 |
| 7:32 AM | 0 | 8:02 AM | 2 | 8:32 AM | 1 | 9:02 AM | 1 |
| 7:33 AM | 1 | 8:03 AM | 2 | 8:33 AM | 2 | 9:03 AM | 1 |
| 7:34 AM | 1 | 8:04 AM | 3 | 8:34 AM | 2 | 9:04 AM | 2 |
| 7:35 AM | 2 | 8:05 AM | 3 | 8:35 AM | 1 | 9:05 AM | 0 |
| 7:36 AM | 1 | 8:06 AM | 2 | 8:36 AM | 1 | 9:06 AM | 1 |
| 7:37 AM | 1 | 8:07 AM | 2 | 8:37 AM | 2 | 9:07 AM | 1 |
| 7:38 AM | 2 | 8:08 AM | 1 | 8:38 AM | 1 | 9:08 AM | 1 |
| 7:39 AM | 2 | 8:09 AM | 1 | 8:39 AM | 2 | 9:09 AM | 1 |
| 7:40 AM | 2 | 8:10 AM | 1 | 8:40 AM | 1 | 9:10 AM | 1 |
| 7:41 AM | 2 | 8:11 AM | 1 | 8:41 AM | 1 | 9:11 AM | 2 |
| 7:42 AM | 0 | 8:12 AM | 3 | 8:42 AM | 1 | 9:12 AM | 2 |
| 7:43 AM | 1 | 8:13 AM | 3 | 8:43 AM | 1 | 9:13 AM | 0 |
| 7:44 AM | 1 | 8:14 AM | 3 | 8:44 AM | 2 | 9:14 AM | 1 |
| 7:45 AM | 1 | 8:15 AM | 3 | 8:45 AM | 1 | 9:15 AM | 1 |
| 7:46 AM | 0 | 8:16 AM | 2 | 8:46 AM | 1 | 9:16 AM | 1 |
| 7:47 AM | 1 | 8:17 AM | 2 | 8:47 AM | 2 | 9:17 AM | 1 |
| 7:48 AM | 1 | 8:18 AM | 1 | 8:48 AM | 1 | 9:18 AM | 1 |
| 7:49 AM | 2 | 8:19 AM | 1 | 8:49 AM | 1 | 9:19 AM | 1 |
| 7:50 AM | 0 | 8:20 AM | 1 | 8:50 AM | 1 | 9:20 AM | 1 |
| 7:51 AM | 1 | 8:21 AM | 1 | 8:51 AM | 1 | 9:21 AM | 0 |
| 7:52 AM | 1 | 8:22 AM | 1 | 8:52 AM | 1 | 9:22 AM | 1 |
| 7:53 AM | 1 | 8:23 AM | 0 | 8:53 AM | 1 | 9:23 AM | 1 |
| 7:54 AM | 2 | 8:24 AM | 1 | 8:54 AM | 1 | 9:24 AM | 1 |
| 7:55 AM | 2 | 8:25 AM | 1 | 8:55 AM | 2 | 9:25 AM | 1 |
| 7:56 AM | 1 | 8:26 AM | 2 | 8:56 AM | 0 | 9:26 AM | 1 |
| 7:57 AM | 1 | 8:27 AM | 2 | 8:57 AM | 0 | 9:27 AM | 1 |
| 7:58 AM | 1 | 8:28 AM | 1 | 8:58 AM | 1 | 9:28 AM | 1 |
| 7:59 AM | 1 | 8:29 AM | 0 | 8:59 AM | 0 | 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: THURSDAY, MARCH 28, 2019
Queue Observations
RAYSOR Transportation Consulting

| $11: 30 \mathrm{AM}$ | 1 |
| :---: | :---: |
| $11: 31 \mathrm{AM}$ | 2 |
| $11: 32 \mathrm{AM}$ | 1 |
| $11: 33 \mathrm{AM}$ | 1 |
| $11: 34 \mathrm{AM}$ | 1 |
| $11: 35 \mathrm{AM}$ | 2 |
| $11: 36 \mathrm{AM}$ | 2 |
| $11: 37 \mathrm{AM}$ | 2 |
| $11: 38 \mathrm{AM}$ | 2 |
| $11: 39 \mathrm{AM}$ | 2 |


| 12:00 PM | 1 |
| :---: | :---: |
| 12:01 PM | 1 |
| 12:02 PM | 1 |
| 12:03 PM | 2 |
| 12:04 PM | 2 |
| 12:05 PM | 2 |
| 12:06 PM | 2 |
| 12:07 PM | 2 |
| 12:08 PM | 3 |
| 12:09 PM | 2 |
| 12:10 PM | 3 |
| 12:11 PM | 3 |
| 12:12 PM | 3 |
| 12:13 PM | 3 |
| 12:14 PM | 3 |
| 12:15 PM | 2 |
| 12:16 PM | 2 |
| 12:17 PM | 4 |
| 12:18 PM | 2 |
| 12:19 PM | 2 |
| 12:20 PM | 4 |
| 12:21 PM | 4 |
| 12:22 PM | 2 |
| 12:23 PM | 3 |
| 12:24 PM | 3 |
| 12:25 PM | 2 |
| 12:26 PM | 2 |
| 12:27 PM | 2 |
| 12:28 PM | 1 |
| 12:29 PM | 2 |


| 12:30 PM | 1 |
| :---: | :---: |
| 12:31 PM | 1 |
| 12:32 PM | 1 |
| 12:33 PM | 2 |
| 12:34 PM | 2 |
| 12:35 PM | 2 |
| 12:36 PM | 2 |
| 12:37 PM | 1 |
| 12:38 PM | 1 |
| 12:39 PM | 1 |
| 12:40 PM | 2 |
| 12:41 PM | 2 |
| 12:42 PM | 2 |
| 12:43 PM | 2 |
| 12:44 PM | 3 |
| 12:45 PM | 3 |
| 12:46 PM | 3 |
| 12:47 PM | 3 |
| 12:48 PM | 2 |
| 12:49 PM | 2 |
| 12:50 PM | 1 |
| 12:51 PM | 1 |
| 12:52 PM | 1 |
| 12:53 PM | 2 |
| 12:54 PM | 2 |
| 12:55 PM | 2 |
| 12:56 PM | 3 |
| 12:57 PM | 3 |
| 12:58 PM | 2 |
| 12:59 PM | 2 |


| 1:00 PM | 1 |
| :---: | :---: |
| 1:01 PM | 1 |
| 1:02 PM | 1 |
| 1:03 PM | 1 |
| 1:04 PM | 1 |
| 1:05 PM | 2 |
| 1:06 PM | 2 |
| 1:07 PM | 2 |
| 1:08 PM | 1 |
| 1:09 PM | 2 |
| 1:10 PM | 1 |
| 1:11 PM | 2 |
| 1:12 PM | 1 |
| 1:13 PM | 2 |
| 1:14 PM | 2 |
| 1:15 PM | 2 |
| 1:16 PM | 2 |
| 1:17 PM | 2 |
| 1:18 PM | 1 |
| 1:19 PM | 1 |
| 1:20 PM | 1 |
| 1:21 PM | 1 |
| 1:22 PM | 2 |
| 1:23 PM | 2 |
| 1:24 PM | 2 |
| 1:25 PM | 1 |
| 1:26 PM | 1 |
| 1:27 PM | 1 |
| 1:28 PM | 1 |
| 1:29 PM | 1 |

## ATTACHMENT "A"

Location: 4004 CLEVELAND AVENUE, FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| 7:30 AM | 2 | 8:00 AM | 2 | 8:30 AM | 3 | 9:00 AM | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7:31 AM | 2 | 8:01 AM | 2 | 8:31 AM | 4 | 9:01 AM | 2 |
| 7:32 AM | 2 | 8:02 AM | 2 | 8:32 AM | 5 | 9:02 AM | 2 |
| 7:33 AM | 2 | 8:03 AM | 2 | 8:33 AM | 4 | 9:03 AM | 1 |
| 7:34 AM | 1 | 8:04 AM | 1 | 8:34 AM | 3 | 9:04 AM | 1 |
| 7:35 AM | 1 | 8:05 AM | 1 | 8:35 AM | 3 | 9:05 AM | 1 |
| 7:36 AM | 1 | 8:06 AM | 1 | 8:36 AM | 2 | 9:06 AM | 1 |
| 7:37 AM | 1 | 8:07 AM | 2 | 8:37 AM | 2 | 9:07 AM | 1 |
| 7:38 AM | 2 | 8:08 AM | 2 | 8:38 AM | 3 | 9:08 AM | 1 |
| 7:39 AM | 2 | 8:09 AM | 2 | 8:39 AM | 3 | 9:09 AM | 1 |
| 7:40 AM | 2 | 8:10 AM | 3 | 8:40 AM | 3 | 9:10 AM | 1 |
| 7:41 AM | 3 | 8:11 AM | 3 | 8:41 AM | 2 | 9:11 AM | 2 |
| 7:42 AM | 3 | 8:12 AM | 3 | 8:42 AM | 2 | 9:12 AM | 1 |
| 7:43 AM | 3 | 8:13 AM | 2 | 8:43 AM | 1 | 9:13 AM | 1 |
| 7:44 AM | 2 | 8:14 AM | 3 | 8:44 AM | 2 | 9:14 AM | 1 |
| 7:45 AM | 1 | 8:15 AM | 3 | 8:45 AM | 1 | 9:15 AM | 1 |
| 7:46 AM | 1 | 8:16 AM | 3 | 8:46 AM | 1 | 9:16 AM | 1 |
| 7:47 AM | 1 | 8:17 AM | 2 | 8:47 AM | 2 | 9:17 AM | 2 |
| 7:48 AM | 1 | 8:18 AM | 3 | 8:48 AM | 3 | 9:18 AM | 2 |
| 7:49 AM | 1 | 8:19 AM | 4 | 8:49 AM | 4 | 9:19 AM | 2 |
| 7:50 AM | 1 | 8:20 AM | 4 | 8:50 AM | 4 | 9:20 AM | 1 |
| 7:51 AM | 2 | 8:21 AM | 4 | 8:51 AM | 1 | 9:21 AM | 1 |
| 7:52 AM | 2 | 8:22 AM | 4 | 8:52 AM | 2 | 9:22 AM | 1 |
| 7:53 AM | 2 | 8:23 AM | 3 | 8:53 AM | 2 | 9:23 AM | 1 |
| 7:54 AM | 3 | 8:24 AM | 5 | 8:54 AM | 2 | 9:24 AM | 1 |
| 7:55 AM | 2 | 8:25 AM | 5 | 8:55 AM | 2 | 9:25 AM | 1 |
| 7:56 AM | 1 | 8:26 AM | 4 | 8:56 AM | 2 | 9:26 AM | 1 |
| 7:57 AM | 1 | 8:27 AM | 2 | 8:57 AM | 3 | 9:27 AM | 0 |
| 7:58 AM | 1 | 8:28 AM | 2 | 8:58 AM | 2 | 9:28 AM | 1 |
| 7:59 AM | 1 | 8:29 AM | 2 | 8:59 AM | 2 | 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 4004 CLEVELAND AVENUE, FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 1 | 12:00 PM | 2 | 12:30 PM | 3 | 1:00 PM | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 1 | 12:01 PM | 2 | 12:31 PM | 3 | 1:01 PM | 2 |
| 11:32 AM | 1 | 12:02 PM | 2 | 12:32 PM | 4 | 1:02 PM | 2 |
| 11:33 AM | 2 | 12:03 PM | 2 | 12:33 PM | 4 | 1:03 PM | 1 |
| 11:34 AM | 2 | 12:04 PM | 2 | 12:34 PM | 4 | 1:04 PM | 1 |
| 11:35 AM | 1 | 12:05 PM | 2 | 12:35 PM | 2 | 1:05 PM | 1 |
| 11:36 AM | 2 | 12:06 PM | 2 | 12:36 PM | 2 | 1:06 PM | 1 |
| 11:37 AM | 2 | 12:07 PM | 2 | 12:37 PM | 2 | 1:07 PM | 2 |
| 11:38 AM | 2 | 12:08 PM | 2 | 12:38 PM | 2 | 1:08 PM | 2 |
| 11:39 AM | 2 | 12:09 PM | 2 | 12:39 PM | 2 | 1:09 PM | 2 |
| 11:40 AM | 1 | 12:10 PM | 2 | 12:40 PM | 1 | 1:10 PM | 2 |
| 11:41 AM | 1 | 12:11 PM | 1 | 12:41 PM | 2 | 1:11 PM | 1 |
| 11:42 AM | 2 | 12:12 PM | 1 | 12:42 PM | 1 | 1:12 PM | 1 |
| 11:43 AM | 2 | 12:13 PM | 1 | 12:43 PM | 1 | 1:13 PM | 1 |
| 11:44 AM | 2 | 12:14 PM | 2 | 12:44 PM | 1 | 1:14 PM | 1 |
| 11:45 AM | 2 | 12:15 PM | 2 | 12:45 PM | 2 | 1:15 PM | 1 |
| 11:46 AM | 2 | 12:16 PM | 2 | 12:46 PM | 1 | 1:16 PM | 2 |
| 11:47 AM | 2 | 12:17 PM | 2 | 12:47 PM | 1 | 1:17 PM | 2 |
| 11:48 AM | 1 | 12:18 PM | 2 | 12:48 PM | 1 | 1:18 PM | 2 |
| 11:49 AM | 3 | 12:19 PM | 2 | 12:49 PM | 1 | 1:19 PM | 2 |
| 11:50 AM | 3 | 12:20 PM | 3 | 12:50 PM | 1 | 1:20 PM | 1 |
| 11:51 AM | 3 | 12:21 PM | 3 | 12:51 PM | 1 | 1:21 PM | 1 |
| 11:52 AM | 2 | 12:22 PM | 3 | 12:52 PM | 1 | 1:22 PM | 1 |
| 11:53 AM | 2 | 12:23 PM | 3 | 12:53 PM | 1 | 1:23 PM | 1 |
| 11:54 AM | 2 | 12:24 PM | 3 | 12:54 PM | 2 | 1:24 PM | 1 |
| 11:55 AM | 1 | 12:25 PM | 3 | 12:55 PM | 2 | 1:25 PM | 2 |
| 11:56 AM | 1 | 12:26 PM | 2 | 12:56 PM | 2 | 1:26 PM | 2 |
| 11:57 AM | 1 | 12:27 PM | 2 | 12:57 PM | 2 | 1:27 PM | 2 |
| 11:58 AM | 1 | 12:28 PM | 2 | 12:58 PM | 1 | 1:28 PM | 2 |
| 11:59 AM | 1 | 12:29 PM | 2 | 12:59 PM | 2 | 1:29 PM | 2 |

## ATTACHMENT "A"

Location: 4004 CLEVELAND AVENUE, FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations

| $7: 30 \mathrm{AM}$ | 2 |
| :---: | :---: |
| $7: 31 \mathrm{AM}$ | 2 |
| $7: 32 \mathrm{AM}$ | 2 |
| $7: 33 \mathrm{AM}$ | 1 |
| $7: 34 \mathrm{AM}$ | 1 |


| 8:00 AM | 1 |
| :---: | :---: |
| 8:01 AM | 1 |
| 8:02 AM | 2 |
| 8:03 AM | 2 |
| 8:04 AM | 3 |
| 8:05 AM | 4 |
| 8:06 AM | 4 |
| 8:07 AM | 2 |
| 8:08 AM | 2 |
| 8:09 AM | 2 |
| 8:10 AM | 2 |
| 8:11 AM | 1 |
| 8:12 AM | 1 |
| 8:13 AM | 1 |
| 8:14 AM | 1 |
| 8:15 AM | 1 |
| 8:16 AM | 2 |
| 8:17 AM | 2 |
| 8:18 AM | 2 |
| 8:19 AM | 2 |
| 8:20 AM | 2 |
| 8:21 AM | 2 |
| 8:22 AM | 2 |
| 8:23 AM | 2 |
| 8:24 AM | 2 |
| 8:25 AM | 2 |
| 8:26 AM | 3 |
| 8:27 AM | 3 |
| 8:28 AM | 3 |
| 8:29 AM | 2 |


| 8:30 AM | 2 |
| :---: | :---: |
| 8:31 AM | 2 |
| 8:32 AM | 4 |
| 8:33 AM | 4 |
| 8:34 AM | 4 |
| 8:35 AM | 4 |
| 8:36 AM | 4 |
| 8:37 AM | 2 |
| 8:38 AM | 2 |
| 8:39 AM | 2 |
| 8:40 AM | 2 |
| 8:41 AM | 3 |
| 8:42 AM | 3 |
| 8:43 AM | 3 |
| 8:44 AM | 3 |
| 8:45 AM | 2 |
| 8:46 AM | 2 |
| 8:47 AM | 2 |
| 8:48 AM | 4 |
| 8:49 AM | 4 |
| 8:50 AM | 2 |
| 8:51 AM | 2 |
| 8:52 AM | 2 |
| 8:53 AM | 1 |
| 8:54 AM | 1 |
| 8:55 AM | 1 |
| 8:56 AM | 2 |
| 8:57 AM | 2 |
| 8:58 AM | 1 |
| 8:59 AM | 1 |


| 9:00 AM | 1 |
| :---: | :---: |
| 9:01 AM | 1 |
| 9:02 AM | 2 |
| 9:03 AM | 2 |
| 9:04 AM | 2 |
| 9:05 AM | 2 |
| 9:06 AM | 2 |
| 9:07 AM | 2 |
| 9:08 AM | 2 |
| 9:09 AM | 2 |
| 9:10 AM | 2 |
| 9:11 AM | 2 |
| 9:12 AM | 1 |
| 9:13 AM | 1 |
| 9:14 AM | 1 |
| 9:15 AM | 1 |
| 9:16 AM | 1 |
| 9:17 AM | 1 |
| 9:18 AM | 1 |
| 9:19 AM | 1 |
| 9:20 AM | 1 |
| 9:21 AM | 1 |
| 9:22 AM | 3 |
| 9:23 AM | 1 |
| 9:24 AM | 2 |
| 9:25 AM | 2 |
| 9:26 AM | 1 |
| 9:27 AM | 1 |
| 9:28 AM | 1 |
| 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 4004 CLEVELAND AVENUE, FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 2 | 12:00 PM | 1 | 12:30 PM | 2 | 1:00 PM | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 2 | 12:01 PM | 1 | 12:31 PM | 2 | 1:01 PM | 1 |
| 11:32 AM | 2 | 12:02 PM | 2 | 12:32 PM | 1 | 1:02 PM | 1 |
| 11:33 AM | 2 | 12:03 PM | 2 | 12:33 PM | 1 | 1:03 PM | 1 |
| 11:34 AM | 2 | 12:04 PM | 2 | 12:34 PM | 1 | 1:04 PM | 1 |
| 11:35 AM | 2 | 12:05 PM | 2 | 12:35 PM | 1 | 1:05 PM | 1 |
| 11:36 AM | 2 | 12:06 PM | 2 | 12:36 PM | 2 | 1:06 PM | 2 |
| 11:37 AM | 2 | 12:07 PM | 2 | 12:37 PM | 3 | 1:07 PM | 2 |
| 11:38 AM | 2 | 12:08 PM | 3 | 12:38 PM | 3 | 1:08 PM | 2 |
| 11:39 AM | 2 | 12:09 PM | 3 | 12:39 PM | 3 | 1:09 PM | 1 |
| 11:40 AM | 1 | 12:10 PM | 3 | 12:40 PM | 3 | 1:10 PM | 1 |
| 11:41 AM | 1 | 12:11 PM | 2 | 12:41 PM | 3 | 1:11 PM | 1 |
| 11:42 AM | 1 | 12:12 PM | 2 | 12:42 PM | 2 | 1:12 PM | 1 |
| 11:43 AM | 2 | 12:13 PM | 4 | 12:43 PM | 4 | 1:13 PM | 2 |
| 11:44 AM | 2 | 12:14 PM | 2 | 12:44 PM | 2 | 1:14 PM | 2 |
| 11:45 AM | 2 | 12:15 PM | 2 | 12:45 PM | 2 | 1:15 PM | 2 |
| 11:46 AM | 2 | 12:16 PM | 2 | 12:46 PM | 2 | 1:16 PM | 1 |
| 11:47 AM | 2 | 12:17 PM | 2 | 12:47 PM | 2 | 1:17 PM | 1 |
| 11:48 AM | 3 | 12:18 PM | 4 | 12:48 PM | 2 | 1:18 PM | 1 |
| 11:49 AM | 3 | 12:19 PM | 2 | 12:49 PM | 2 | 1:19 PM | 1 |
| 11:50 AM | 3 | 12:20 PM | 2 | 12:50 PM | 1 | 1:20 PM | 1 |
| 11:51 AM | 3 | 12:21 PM | 2 | 12:51 PM | 1 | 1:21 PM | 1 |
| 11:52 AM | 2 | 12:22 PM | 2 | 12:52 PM | 1 | 1:22 PM | 1 |
| 11:53 AM | 2 | 12:23 PM | 2 | 12:53 PM | 1 | 1:23 PM | 1 |
| 11:54 AM | 2 | 12:24 PM | 1 | 12:54 PM | 1 | 1:24 PM | 1 |
| 11:55 AM | 3 | 12:25 PM | 1 | 12:55 PM | 1 | 1:25 PM | 1 |
| 11:56 AM | 2 | 12:26 PM | 2 | 12:56 PM | 2 | 1:26 PM | 2 |
| 11:57 AM | 2 | 12:27 PM | 2 | 12:57 PM | 2 | 1:27 PM | 3 |
| 11:58 AM | 2 | 12:28 PM | 1 | 12:58 PM | 2 | 1:28 PM | 2 |
| 11:59 AM | 1 | 12:29 PM | 2 | 12:59 PM | 2 | 1:29 PM | 2 |

## ATTACHMENT "A"

Location: 4004 CLEVELAND AVENUE, FORT MYERS
Date: THURSDAY, MARCH 28, 2019

Queue Observations

| $7: 30 \mathrm{AM}$ | 2 |
| :---: | :---: |
| $7: 31 \mathrm{AM}$ | 2 |
| $7: 32 \mathrm{AM}$ | 2 |
| $7: 33 \mathrm{AM}$ | 3 |
| $7: 34 \mathrm{AM}$ | 3 |
| $7: 35 \mathrm{AM}$ | 2 |


| 8:00 AM | 2 |
| :---: | :---: |
| 8:01 AM | 2 |
| 8:02 AM | 2 |
| 8:03 AM | 2 |
| 8:04 AM | 2 |
| 8:05 AM | 2 |
| 8:06 AM | 1 |
| 8:07 AM | 1 |
| 8:08 AM | 1 |
| 8:09 AM | 1 |
| 8:10 AM | 1 |
| 8:11 AM | 1 |
| 8:12 AM | 1 |
| 8:13 AM | 1 |
| 8:14 AM | 3 |
| 8:15 AM | 5 |
| 8:16 AM | 2 |
| 8:17 AM | 2 |
| 8:18 AM | 2 |
| 8:19 AM | 3 |
| 8:20 AM | 2 |
| 8:21 AM | 3 |
| 8:22 AM | 4 |
| 8:23 AM | 4 |
| 8:24 AM | 2 |
| 8:25 AM | 2 |
| 8:26 AM | 2 |
| 8:27 AM | 2 |
| 8:28 AM | 2 |
| 8:29 AM | 2 |

RAYSOR Transportation Consulting

| 8:30 AM | 1 |
| :---: | :---: |
| 8:31 AM | 1 |
| 8:32 AM | 1 |
| 8:33 AM | 3 |
| 8:34 AM | 2 |
| 8:35 AM | 2 |
| 8:36 AM | 2 |
| 8:37 AM | 2 |
| 8:38 AM | 2 |
| 8:39 AM | 3 |
| 8:40 AM | 2 |
| 8:41 AM | 2 |
| 8:42 AM | 2 |
| 8:43 AM | 2 |
| 8:44 AM | 3 |
| 8:45 AM | 2 |
| 8:46 AM | 2 |
| 8:47 AM | 2 |
| 8:48 AM | 2 |
| 8:49 AM | 2 |
| 8:50 AM | 2 |
| 8:51 AM | 2 |
| 8:52 AM | 2 |
| 8:53 AM | 2 |
| 8:54 AM | 3 |
| 8:55 AM | 3 |
| 8:56 AM | 4 |
| 8:57 AM | 4 |
| 8:58 AM | 2 |
| 8:59 AM | 2 |


| 9:00 AM | 1 |
| :---: | :---: |
| 9:01 AM | 1 |
| 9:02 AM | 1 |
| 9:03 AM | 2 |
| 9:04 AM | 3 |
| 9:05 AM | 3 |
| 9:06 AM | 3 |
| 9:07 AM | 2 |
| 9:08 AM | 2 |
| 9:09 AM | 2 |
| 9:10 AM | 1 |
| 9:11 AM | 1 |
| 9:12 AM | 1 |
| 9:13 AM | 1 |
| 9:14 AM | 1 |
| 9:15 AM | 2 |
| 9:16 AM | 2 |
| 9:17 AM | 2 |
| 9:18 AM | 2 |
| 9:19 AM | 2 |
| 9:20 AM | 1 |
| 9:21 AM | 1 |
| 9:22 AM | 1 |
| 9:23 AM | 1 |
| 9:24 AM | 2 |
| 9:25 AM | 2 |
| 9:26 AM | 2 |
| 9:27 AM | 1 |
| 9:28 AM | 1 |
| 9:29 AM | 1 |

## ATTACHMENT "A"

| Location: 4004 CLEVELAND AVENUE, FORT MYERS |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Date: THURSDAY, MARCH 28, 2019 |  |  |  |  |  |  |  |
| Queue Observations |  |  |  |  | RAYSOR Transportation Consulting |  |  |
| 11:30 AM | 1 | 12:00 PM | 2 | 12:30 PM | 3 | 1:00 PM | 2 |
| 11:31 AM | 1 | 12:01 PM | 2 | 12:31 PM | 3 | 1:01 PM | 2 |
| 11:32 AM | 2 | 12:02 PM | 2 | 12:32 PM | 3 | 1:02 PM | 1 |
| 11:33 AM | 2 | 12:03 PM | 2 | 12:33 PM | 3 | 1:03 PM | 1 |
| 11:34 AM | 2 | 12:04 PM | 2 | 12:34 PM | 2 | 1:04 PM | 1 |
| 11:35 AM | 1 | 12:05 PM | 3 | 12:35 PM | 2 | 1:05 PM | 1 |
| 11:36 AM | 1 | 12:06 PM | 3 | 12:36 PM | 2 | 1:06 PM | 1 |
| 11:37 AM | 1 | 12:07 PM | 3 | 12:37 PM | 2 | 1:07 PM | 1 |
| 11:38 AM | 1 | 12:08 PM | 2 | 12:38 PM | 1 | 1:08 PM | 2 |
| 11:39 AM | 1 | 12:09 PM | 2 | 12:39 PM | 2 | 1:09 PM | 2 |
| 11:40 AM | 1 | 12:10 PM | 2 | 12:40 PM | 2 | 1:10 PM | 2 |
| 11:41 AM | 1 | 12:11 PM | 2 | 12:41 PM | 1 | 1:11 PM | 2 |
| 11:42 AM | 2 | 12:12 PM | 1 | 12:42 PM | 1 | 1:12 PM | 2 |
| 11:43 AM | 2 | 12:13 PM | 1 | 12:43 PM | 1 | 1:13 PM | 1 |
| 11:44 AM | 2 | 12:14 PM | 1 | 12:44 PM | 1 | 1:14 PM | 1 |
| 11:45 AM | 2 | 12:15 PM | 1 | 12:45 PM | 1 | 1:15 PM | 1 |
| 11:46 AM | 2 | 12:16 PM | 1 | 12:46 PM | 1 | 1:16 PM | 1 |
| 11:47 AM | 3 | 12:17 PM | 2 | 12:47 PM | 2 | 1:17 PM | 1 |
| 11:48 AM | 3 | 12:18 PM | 2 | 12:48 PM | 2 | 1:18 PM | 1 |
| 11:49 AM | 3 | 12:19 PM | 3 | 12:49 PM | 2 | 1:19 PM | 1 |
| 11:50 AM | 2 | 12:20 PM | 3 | 12:50 PM | 1 | 1:20 PM | 3 |
| 11:51 AM | 2 | 12:21 PM | 2 | 12:51 PM | 1 | 1:21 PM | 2 |
| 11:52 AM | 2 | 12:22 PM | 3 | 12:52 PM | 1 | 1:22 PM | 2 |
| 11:53 AM | 1 | 12:23 PM | 2 | 12:53 PM | 3 | 1:23 PM | 2 |
| 11:54 AM | 1 | 12:24 PM | 2 | 12:54 PM | 3 | 1:24 PM | 2 |
| 11:55 AM | 1 | 12:25 PM | 2 | 12:55 PM | 3 | 1:25 PM | 2 |
| 11:56 AM | 1 | 12:26 PM | 2 | 12:56 PM | 2 | 1:26 PM | 2 |
| 11:57 AM | 2 | 12:27 PM | 2 | 12:57 PM | 2 | 1:27 PM | 1 |
| 11:58 AM | 2 | 12:28 PM | 3 | 12:58 PM | 2 | 1:28 PM | 1 |
| 11:59 AM | 2 | 12:29 PM | 3 | 12:59 PM | 2 | 1:29 PM | 2 |

## ATTACHMENT "A"

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| 7:30 AM | 1 | 8:00 AM | 1 | 8:30 AM | 1 | 9:00 AM | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7:31 AM | 1 | 8:01 AM | 0 | 8:31 AM | 2 | 9:01 AM | 1 |
| 7:32 AM | 1 | 8:02 AM | 1 | 8:32 AM | 3 | 9:02 AM | 1 |
| 7:33 AM | 1 | 8:03 AM | 1 | 8:33 AM | 4 | 9:03 AM | 2 |
| 7:34 AM | 1 | 8:04 AM | 0 | 8:34 AM | 3 | 9:04 AM | 2 |
| 7:35 AM | 0 | 8:05 AM | 1 | 8:35 AM | 3 | 9:05 AM | 2 |
| 7:36 AM | 1 | 8:06 AM | 0 | 8:36 AM | 2 | 9:06 AM | 2 |
| 7:37 AM | 1 | 8:07 AM | 1 | 8:37 AM | 2 | 9:07 AM | 2 |
| 7:38 AM | 1 | 8:08 AM | 0 | 8:38 AM | 2 | 9:08 AM | 0 |
| 7:39 AM | 1 | 8:09 AM | 2 | 8:39 AM | 3 | 9:09 AM | 1 |
| 7:40 AM | 0 | 8:10 AM | 1 | 8:40 AM | 4 | 9:10 AM | 1 |
| 7:41 AM | 0 | 8:11 AM | 2 | 8:41 AM | 3 | 9:11 AM | 0 |
| 7:42 AM | 1 | 8:12 AM | 2 | 8:42 AM | 3 | 9:12 AM | 1 |
| 7:43 AM | 0 | 8:13 AM | 2 | 8:43 AM | 3 | 9:13 AM | 1 |
| 7:44 AM | 2 | 8:14 AM | 2 | 8:44 AM | 2 | 9:14 AM | 1 |
| 7:45 AM | 1 | 8:15 AM | 2 | 8:45 AM | 2 | 9:15 AM | 0 |
| 7:46 AM | 2 | 8:16 AM | 2 | 8:46 AM | 2 | 9:16 AM | 1 |
| 7:47 AM | 1 | 8:17 AM | 1 | 8:47 AM | 2 | 9:17 AM | 1 |
| 7:48 AM | 1 | 8:18 AM | 1 | 8:48 AM | 2 | 9:18 AM | 1 |
| 7:49 AM | 2 | 8:19 AM | 1 | 8:49 AM | 2 | 9:19 AM | 0 |
| 7:50 AM | 2 | 8:20 AM | 2 | 8:50 AM | 3 | 9:20 AM | 0 |
| 7:51 AM | 2 | 8:21 AM | 3 | 8:51 AM | 3 | 9:21 AM | 0 |
| 7:52 AM | 2 | 8:22 AM | 3 | 8:52 AM | 3 | 9:22 AM | 1 |
| 7:53 AM | 1 | 8:23 AM | 2 | 8:53 AM | 2 | 9:23 AM | 1 |
| 7:54 AM | 1 | 8:24 AM | 2 | 8:54 AM | 2 | 9:24 AM | 0 |
| 7:55 AM | 2 | 8:25 AM | 2 | 8:55 AM | 2 | 9:25 AM | 1 |
| 7:56 AM | 0 | 8:26 AM | 3 | 8:56 AM | 3 | 9:26 AM | 1 |
| 7:57 AM | 1 | 8:27 AM | 2 | 8:57 AM | 3 | 9:27 AM | 1 |
| 7:58 AM | 1 | 8:28 AM | 2 | 8:58 AM | 2 | 9:28 AM | 0 |
| 7:59 AM | 1 | 8:29 AM | 2 | 8:59 AM | 2 | 9:29 AM | 0 |

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| $11: 30 \mathrm{AM}$ | 1 |
| :---: | :---: |
| $11: 31 \mathrm{AM}$ | 0 |
| $11: 32 \mathrm{AM}$ | 1 |
| $11: 33 \mathrm{AM}$ | 1 |
| $11: 34 \mathrm{AM}$ | 1 |
| $11: 35 \mathrm{AM}$ | 1 |
| $11: 36 \mathrm{AM}$ | 1 |
| $11: 37 \mathrm{AM}$ | 1 |


| 12:00 PM | 2 |
| :---: | :---: |
| 12:01 PM | 3 |
| 12:02 PM | 3 |
| 12:03 PM | 2 |
| 12:04 PM | 2 |
| 12:05 PM | 1 |
| 12:06 PM | 1 |
| 12:07 PM | 1 |
| 12:08 PM | 1 |
| 12:09 PM | 2 |
| 12:10 PM | 2 |
| 12:11 PM | 1 |
| 12:12 PM | 1 |
| 12:13 PM | 2 |
| 12:14 PM | 2 |
| 12:15 PM | 3 |
| 12:16 PM | 3 |
| 12:17 PM | 3 |
| 12:18 PM | 4 |
| 12:19 PM | 3 |
| 12:20 PM | 2 |
| 12:21 PM | 3 |
| 12:22 PM | 3 |
| 12:23 PM | 3 |
| 12:24 PM | 4 |
| 12:25 PM | 3 |
| 12:26 PM | 2 |
| 12:27 PM | 3 |
| 12:28 PM | 3 |
| 12:29 PM | 3 |


| 12:30 PM | 2 |
| :---: | :---: |
| 12:31 PM | 2 |
| 12:32 PM | 2 |
| 12:33 PM | 3 |
| 12:34 PM | 3 |
| 12:35 PM | 3 |
| 12:36 PM | 3 |
| 12:37 PM | 4 |
| 12:38 PM | 4 |
| 12:39 PM | 2 |
| 12:40 PM | 2 |
| 12:41 PM | 2 |
| 12:42 PM | 2 |
| 12:43 PM | 2 |
| 12:44 PM | 2 |
| 12:45 PM | 2 |
| 12:46 PM | 2 |
| 12:47 PM | 1 |
| 12:48 PM | 1 |
| 12:49 PM | 1 |
| 12:50 PM | 1 |
| 12:51 PM | 3 |
| 12:52 PM | 3 |
| 12:53 PM | 2 |
| 12:54 PM | 2 |
| 12:55 PM | 1 |
| 12:56 PM | 1 |
| 12:57 PM | 1 |
| 12:58 PM | 2 |
| 12:59 PM | 2 |


| 1:00 PM | 1 |
| :---: | :---: |
| 1:01 PM | 1 |
| 1:02 PM | 1 |
| 1:03 PM | 1 |
| 1:04 PM | 2 |
| 1:05 PM | 2 |
| 1:06 PM | 2 |
| 1:07 PM | 2 |
| 1:08 PM | 2 |
| 1:09 PM | 1 |
| 1:10 PM | 1 |
| 1:11 PM | 1 |
| 1:12 PM | 2 |
| 1:13 PM | 3 |
| 1:14 PM | 1 |
| 1:15 PM | 1 |
| 1:16 PM | 1 |
| 1:17 PM | 1 |
| 1:18 PM | 2 |
| 1:19 PM | 2 |
| 1:20 PM | 2 |
| 1:21 PM | 2 |
| 1:22 PM | 1 |
| 1:23 PM | 1 |
| 1:24 PM | 1 |
| 1:25 PM | 2 |
| 1:26 PM | 2 |
| 1:27 PM | 1 |
| 1:28 PM | 1 |
| 1:29 PM | 1 |

## ATTACHMENT "A"

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations

| $7: 30 \mathrm{AM}$ | 1 |
| :---: | :---: |
| $7: 31 \mathrm{AM}$ | 1 |
| $7: 32 \mathrm{AM}$ | 0 |
| $7: 33 \mathrm{AM}$ | 1 |
| $7: 34 \mathrm{AM}$ | 1 |
| $7: 35 \mathrm{AM}$ |  |


| 8:00 AM | 1 |
| :---: | :---: |
| 8:01 AM | 1 |
| 8:02 AM | 1 |
| 8:03 AM | 2 |
| 8:04 AM | 2 |
| 8:05 AM | 2 |
| 8:06 AM | 2 |
| 8:07 AM | 2 |
| 8:08 AM | 1 |
| 8:09 AM | 1 |
| 8:10 AM | 2 |
| 8:11 AM | 2 |
| 8:12 AM | 1 |
| 8:13 AM | 1 |
| 8:14 AM | 1 |
| 8:15 AM | 2 |
| 8:16 AM | 3 |
| 8:17 AM | 2 |
| 8:18 AM | 1 |
| 8:19 AM | 1 |
| 8:20 AM | 1 |
| 8:21 AM | 1 |
| 8:22 AM | 1 |
| 8:23 AM | 2 |
| 8:24 AM | 2 |
| 8:25 AM | 2 |
| 8:26 AM | 2 |
| 8:27 AM | 1 |
| 8:28 AM | 1 |
| 8:29 AM | 1 |

RAYSOR Transportation Consulting

| 8:30 AM | 0 |
| :---: | :---: |
| 8:31 AM | 1 |
| 8:32 AM | 1 |
| 8:33 AM | 1 |
| 8:34 AM | 1 |
| 8:35 AM | 1 |
| 8:36 AM | 2 |
| 8:37 AM | 2 |
| 8:38 AM | 2 |
| 8:39 AM | 0 |
| 8:40 AM | 1 |
| 8:41 AM | 1 |
| 8:42 AM | 1 |
| 8:43 AM | 1 |
| 8:44 AM | 1 |
| 8:45 AM | 2 |
| 8:46 AM | 0 |
| 8:47 AM | 1 |
| 8:48 AM | 1 |
| 8:49 AM | 1 |
| 8:50 AM | 2 |
| 8:51 AM | 2 |
| 8:52 AM | 1 |
| 8:53 AM | 1 |
| 8:54 AM | 2 |
| 8:55 AM | 2 |
| 8:56 AM | 2 |
| 8:57 AM | 2 |
| 8:58 AM | 1 |
| 8:59 AM | 1 |


| 9:00 AM | 1 |
| :---: | :---: |
| 9:01 AM | 1 |
| 9:02 AM | 2 |
| 9:03 AM | 2 |
| 9:04 AM | 1 |
| 9:05 AM | 0 |
| 9:06 AM | 1 |
| 9:07 AM | 0 |
| 9:08 AM | 1 |
| 9:09 AM | 1 |
| 9:10 AM | 1 |
| 9:11 AM | 1 |
| 9:12 AM | 0 |
| 9:13 AM | 1 |
| 9:14 AM | 1 |
| 9:15 AM | 0 |
| 9:16 AM | 1 |
| 9:17 AM | 0 |
| 9:18 AM | 1 |
| 9:19 AM | 1 |
| 9:20 AM | 1 |
| 9:21 AM | 1 |
| 9:22 AM | 1 |
| 9:23 AM | 2 |
| 9:24 AM | 1 |
| 9:25 AM | 1 |
| 9:26 AM | 1 |
| 9:27 AM | 1 |
| 9:28 AM | 1 |
| 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 1 | 12:00 PM | 2 | 12:30 PM | 2 | 1:00 PM | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 1 | 12:01 PM | 2 | 12:31 PM | 2 | 1:01 PM | 1 |
| 11:32 AM | 1 | 12:02 PM | 2 | 12:32 PM | 1 | 1:02 PM | 2 |
| 11:33 AM | 1 | 12:03 PM | 1 | 12:33 PM | 1 | 1:03 PM | 2 |
| 11:34 AM | 1 | 12:04 PM | 2 | 12:34 PM | 1 | 1:04 PM | 2 |
| 11:35 AM | 2 | 12:05 PM | 2 | 12:35 PM | 2 | 1:05 PM | 2 |
| 11:36 AM | 1 | 12:06 PM | 3 | 12:36 PM | 2 | 1:06 PM | 2 |
| 11:37 AM | 1 | 12:07 PM | 3 | 12:37 PM | 3 | 1:07 PM | 2 |
| 11:38 AM | 1 | 12:08 PM | 3 | 12:38 PM | 3 | 1:08 PM | 1 |
| 11:39 AM | 1 | 12:09 PM | 3 | 12:39 PM | 3 | 1:09 PM | 1 |
| 11:40 AM | 0 | 12:10 PM | 2 | 12:40 PM | 2 | 1:10 PM | 1 |
| 11:41 AM | 1 | 12:11 PM | 2 | 12:41 PM | 2 | 1:11 PM | 1 |
| 11:42 AM | 1 | 12:12 PM | 2 | 12:42 PM | 1 | 1:12 PM | 1 |
| 11:43 AM | 2 | 12:13 PM | 2 | 12:43 PM | 2 | 1:13 PM | 1 |
| 11:44 AM | 2 | 12:14 PM | 2 | 12:44 PM | 2 | 1:14 PM | 1 |
| 11:45 AM | 2 | 12:15 PM | 4 | 12:45 PM | 1 | 1:15 PM | 1 |
| 11:46 AM | 1 | 12:16 PM | 4 | 12:46 PM | 3 | 1:16 PM | 1 |
| 11:47 AM | 1 | 12:17 PM | 2 | 12:47 PM | 2 | 1:17 PM | 2 |
| 11:48 AM | 1 | 12:18 PM | 3 | 12:48 PM | 2 | 1:18 PM | 2 |
| 11:49 AM | 1 | 12:19 PM | 3 | 12:49 PM | 2 | 1:19 PM | 3 |
| 11:50 AM | 0 | 12:20 PM | 3 | 12:50 PM | 2 | 1:20 PM | 2 |
| 11:51 AM | 1 | 12:21 PM | 3 | 12:51 PM | 2 | 1:21 PM | 2 |
| 11:52 AM | 1 | 12:22 PM | 4 | 12:52 PM | 1 | 1:22 PM | 2 |
| 11:53 AM | 2 | 12:23 PM | 2 | 12:53 PM | 1 | 1:23 PM | 2 |
| 11:54 AM | 2 | 12:24 PM | 2 | 12:54 PM | 1 | 1:24 PM | 1 |
| 11:55 AM | 0 | 12:25 PM | 2 | 12:55 PM | 1 | 1:25 PM | 1 |
| 11:56 AM | 1 | 12:26 PM | 3 | 12:56 PM | 2 | 1:26 PM | 1 |
| 11:57 AM | 1 | 12:27 PM | 3 | 12:57 PM | 2 | 1:27 PM | 2 |
| 11:58 AM | 1 | 12:28 PM | 2 | 12:58 PM | 1 | 1:28 PM | 1 |
| 11:59 AM | 1 | 12:29 PM | 1 | 12:59 PM | 1 | 1:29 PM | 2 |

## ATTACHMENT "A"

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: THURSDAY, MARCH 28, 2019

Queue Observations
RAYSOR Transportation Consulting

| $7: 30 \mathrm{AM}$ | 2 |
| :---: | :---: |
| $7: 31 \mathrm{AM}$ | 1 |
| $7: 32 \mathrm{AM}$ | 1 |
| $7: 33 \mathrm{AM}$ | 1 |
| $7: 34 \mathrm{AM}$ | 1 |
| $7: 35 \mathrm{AM}$ | 1 |


| 8:00 AM | 1 |
| :---: | :---: |
| 8:01 AM | 2 |
| 8:02 AM | 2 |
| 8:03 AM | 2 |
| 8:04 AM | 2 |
| 8:05 AM | 1 |
| 8:06 AM | 1 |
| 8:07 AM | 1 |
| 8:08 AM | 2 |
| 8:09 AM | 3 |
| 8:10 AM | 3 |
| 8:11 AM | 1 |
| 8:12 AM | 1 |
| 8:13 AM | 0 |
| 8:14 AM | 1 |
| 8:15 AM | 1 |
| 8:16 AM | 1 |
| 8:17 AM | 1 |
| 8:18 AM | 1 |
| 8:19 AM | 1 |
| 8:20 AM | 1 |
| 8:21 AM | 1 |
| 8:22 AM | 1 |
| 8:23 AM | 1 |
| 8:24 AM | 1 |
| 8:25 AM | 1 |
| 8:26 AM | 1 |
| 8:27 AM | 0 |
| 8:28 AM | 1 |
| 8:29 AM | 2 |


| 8:30 AM | 1 |
| :---: | :---: |
| 8:31 AM | 1 |
| 8:32 AM | 2 |
| 8:33 AM | 2 |
| 8:34 AM | 2 |
| 8:35 AM | 1 |
| 8:36 AM | 2 |
| 8:37 AM | 2 |
| 8:38 AM | 1 |
| 8:39 AM | 2 |
| 8:40 AM | 2 |
| 8:41 AM | 2 |
| 8:42 AM | 2 |
| 8:43 AM | 3 |
| 8:44 AM | 1 |
| 8:45 AM | 1 |
| 8:46 AM | 1 |
| 8:47 AM | 1 |
| 8:48 AM | 1 |
| 8:49 AM | 1 |
| 8:50 AM | 1 |
| 8:51 AM | 1 |
| 8:52 AM | 1 |
| 8:53 AM | 2 |
| 8:54 AM | 2 |
| 8:55 AM | 2 |
| 8:56 AM | 2 |
| 8:57 AM | 1 |
| 8:58 AM | 1 |
| 8:59 AM | 2 |


| 9:00 AM | 0 |
| :---: | :---: |
| 9:01 AM | 1 |
| 9:02 AM | 0 |
| 9:03 AM | 1 |
| 9:04 AM | 0 |
| 9:05 AM | 1 |
| 9:06 AM | 1 |
| 9:07 AM | 1 |
| 9:08 AM | 1 |
| 9:09 AM | 1 |
| 9:10 AM | 0 |
| 9:11 AM | 1 |
| 9:12 AM | 1 |
| 9:13 AM | 1 |
| 9:14 AM | 1 |
| 9:15 AM | 1 |
| 9:16 AM | 1 |
| 9:17 AM | 1 |
| 9:18 AM | 0 |
| 9:19 AM | 2 |
| 9:20 AM | 2 |
| 9:21 AM | 1 |
| 9:22 AM | 1 |
| 9:23 AM | 1 |
| 9:24 AM | 2 |
| 9:25 AM | 2 |
| 9:26 AM | 2 |
| 9:27 AM | 2 |
| 9:28 AM | 1 |
| 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: THURSDAY, MARCH 28, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 2 | 12:00 PM | 2 | 12:30 PM | 1 | 1:00 PM | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 2 | 12:01 PM | 2 | 12:31 PM | 2 | 1:01 PM | 3 |
| 11:32 AM | 2 | 12:02 PM | 2 | 12:32 PM | 2 | 1:02 PM | 3 |
| 11:33 AM | 2 | 12:03 PM | 2 | 12:33 PM | 2 | 1:03 PM | 2 |
| 11:34 AM | 2 | 12:04 PM | 3 | 12:34 PM | 3 | 1:04 PM | 2 |
| 11:35 AM | 1 | 12:05 PM | 2 | 12:35 PM | 3 | 1:05 PM | 1 |
| 11:36 AM | 1 | 12:06 PM | 2 | 12:36 PM | 3 | 1:06 PM | 1 |
| 11:37 AM | 2 | 12:07 PM | 1 | 12:37 PM | 3 | 1:07 PM | 2 |
| 11:38 AM | 2 | 12:08 PM | 1 | 12:38 PM | 3 | 1:08 PM | 2 |
| 11:39 AM | 2 | 12:09 PM | 1 | 12:39 PM | 4 | 1:09 PM | 2 |
| 11:40 AM | 2 | 12:10 PM | 1 | 12:40 PM | 3 | 1:10 PM | 2 |
| 11:41 AM | 1 | 12:11 PM | 1 | 12:41 PM | 2 | 1:11 PM | 2 |
| 11:42 AM | 1 | 12:12 PM | 3 | 12:42 PM | 2 | 1:12 PM | 3 |
| 11:43 AM | 1 | 12:13 PM | 3 | 12:43 PM | 2 | 1:13 PM | 3 |
| 11:44 AM | 1 | 12:14 PM | 2 | 12:44 PM | 4 | 1:14 PM | 3 |
| 11:45 AM | 1 | 12:15 PM | 3 | 12:45 PM | 4 | 1:15 PM | 2 |
| 11:46 AM | 2 | 12:16 PM | 4 | 12:46 PM | 2 | 1:16 PM | 1 |
| 11:47 AM | 2 | 12:17 PM | 4 | 12:47 PM | 2 | 1:17 PM | 2 |
| 11:48 AM | 3 | 12:18 PM | 3 | 12:48 PM | 2 | 1:18 PM | 1 |
| 11:49 AM | 3 | 12:19 PM | 3 | 12:49 PM | 2 | 1:19 PM | 2 |
| 11:50 AM | 2 | 12:20 PM | 2 | 12:50 PM | 2 | 1:20 PM | 1 |
| 11:51 AM | 2 | 12:21 PM | 2 | 12:51 PM | 1 | 1:21 PM | 1 |
| 11:52 AM | 2 | 12:22 PM | 2 | 12:52 PM | 1 | 1:22 PM | 1 |
| 11:53 AM | 2 | 12:23 PM | 2 | 12:53 PM | 1 | 1:23 PM | 1 |
| 11:54 AM | 2 | 12:24 PM | 2 | 12:54 PM | 2 | 1:24 PM | 0 |
| 11:55 AM | 1 | 12:25 PM | 2 | 12:55 PM | 2 | 1:25 PM | 1 |
| 11:56 AM | 1 | 12:26 PM | 2 | 12:56 PM | 1 | 1:26 PM | 1 |
| 11:57 AM | 1 | 12:27 PM | 2 | 12:57 PM | 1 | 1:27 PM | 0 |
| 11:58 AM | 2 | 12:28 PM | 1 | 12:58 PM | 1 | 1:28 PM | 1 |
| 11:59 AM | 2 | 12:29 PM | 1 | 12:59 PM | 1 | 1:29 PM | 1 |



## Section 1.0 Introduction

This technical memorandum documents a study performed to evaluate drive-thru queuing associated with Burger King restaurants having dual "side-by-side" (SBS) drive-thru ordering stations. This study was undertaken specifically to evaluate the proposed development of a Burger King restaurant site to be located at 21301 Town Commons Drive, in Estero, Florida; however, the data, analysis, and findings identified herein can be applied to other similarly situated Burger King sites having SBS ordering stations with other characteristics similar to the study sites.

## Section 2.0 Study Sites

Queue observations were conducted at three comparable Burger King sites, located in Lee County, Florida, each having SBS ordering stations; as listed below and shown in Figures 1.0 through 4.0.

* Study Site A: 4011 Del Prado Blvd North, North Fort Myers, Florida, 33917
* Study Site B: 4004 Cleveland Avenue, Fort Myers, Florida, 33901

Study Site C: 10997 Colonial Boulevard, Fort Myers, Florida, 33913

Figure 1.0 Study Sites Map


Figure 2.0 Study Site A: 4011 Del Prado Blvd North


Figure 3.0 Study Site B: 4004 Cleveland Avenue


Figure 4.0 Study Site C: 10997 Colonial Boulevard


## Section 3.0 Drive-Thru Queue Observations

Queuing was observed at the three study sites during weekday breakfast and lunch periods, where these periods were identified by the applicant as the worst-case (busiest) periods for drive-thru service. Three days of data were collected at each of the study sites for the breakfast period (7:30 am to 9:30 am ) and for the lunch period (11:30 am to 1:30 pm). Queues were measured from the ordering stations, with the vehicles stopped at the ordering station representing the first queued vehicle. Queue data was collected in one minute intervals, where the maximum queue observed during each one minute interval was the value that was recorded. It is noted that the queue value recorded represented the maximum queue formed at either of the two ordering stations, or the combined queue (in a single lane) if the vehicles were found to merge into one lane in advance of the ordering station; where queues extending past three vehicles were found to merge into a single lane, (i.e., the fourth and fifth vehicles). The queue observations are documented in Attachment " $A$ ", as summarized in Table 1.0.

Table 1.0 Drive-Thru Queue Summary

| Study Site | Study Period | Average Queue | Maximum Queue |
| :---: | :---: | :---: | :---: |
| A | Breakfast | 1.3 | 3.0 |
|  | Lunch | 1.8 | 4.0 |
| B | Breakfast | 2.0 | 5.0 |
|  | Lunch | 1.8 | 4.0 |
| C | Breakfast | 1.3 | 4.0 |
|  | Lunch | 1.8 | 4.0 |
| Combination of Sites | Breakfast | 1.5 | 4.0 |
|  | Lunch | 1.8 | 4.0 |

## Section 4.0 Drive-Thru Queue Results

As shown in Table 1.0, the results of this study indicate a worst-case average queue of 1.8 vehicles, an average maximum queue of 4.0 vehicles, and a worst-case maximum queue of 5.0 vehicles. The frequency distribution of queue values over the breakfast and lunch periods is shown in Table 2.0.

Table 2.0 Drive-Thru Queue Frequency Distribution

| Observed Queue | Queue Frequency ${ }^{1}$ | Percent of Total Observations |
| :---: | :---: | :---: | :---: |
| 0 vehicles | 93 | $4.3 \%$ |
| 1 vehicle | 884 | $40.9 \%$ |
| 2 vehicles | 889 | $41.2 \%$ |
| 3 vehicles | 241 | $11.2 \%$ |
| 4 vehicles | 49 | $2.3 \%$ |
| 5 vehicles | 4 | $0.2 \%$ |

${ }^{1}$ Cumulative results for all study sites on all days for both observation periods.

As shown in Table 2.0, a queue of 5 vehicles was observed 4 times during the various observations periods, indicating that the 5-vehicle queue was observed for a duration not exceeding 4 minutes of the total 2,160 minutes included in the study; resulting in $0.2 \%$ of the total. Thus, it can be concluded that if a similarly situated Burger King site were to be designed with SBS ordering stations, and a queue area of adequate size to accommodate 5 vehicles, it is unlikely that vehicles would spill out of that queue area. It is again noted that (a) this queue is measured from the ordering station, where the "ordering vehicle" is considered to be the first queued vehicle, and (b) both of the ordering lanes do not each need to accommodate a queue of 5 vehicles, as it was found that queues extending past three vehicles merged into a single lane for the fourth and fifth vehicles.

## Section 5.0 Estero Burger King Site

The site plan for the Burger King restaurant planned for development at 21301 Town Commons Drive, in Estero,

Florida is shown in Figure 5.0; noting that the site will include dual "side-by-side" drive-thru ordering stations.

Figure 5.0 Estero Burger King Site Plan


As shown in Figure 5.0, the subject Estero Burger King site is planned to include a queue area designed to accommodate 5 vehicles (measured from the ordering station). Therefore, pursuant to the results identified herein, it can be anticipated that the site design will not result in drive-thru queues that would spill off the site.

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| 7:30 AM | 0 |
| :---: | :---: |
| 7:31 AM | 1 |
| 7:32 AM | 0 |
| $7: 33 \mathrm{AM}$ | 1 |
| 7:34 AM | 2 |


| 8:00 AM | 3 |
| :---: | :---: |
| 8:01 AM | 2 |
| 8:02 AM | 2 |
| 8:03 AM | 2 |
| 8:04 AM | 2 |
| 8:05 AM | 3 |
| 8:06 AM | 3 |
| 8:07 AM | 2 |
| 8:08 AM | 2 |
| 8:09 AM | 2 |
| 8:10 AM | 3 |
| 8:11 AM | 3 |
| 8:12 AM | 3 |
| 8:13 AM | 2 |
| 8:14 AM | 2 |
| 8:15 AM | 2 |
| 8:16 AM | 1 |
| 8:17 AM | 1 |
| 8:18 AM | 1 |
| 8:19 AM | 0 |
| 8:20 AM | 1 |
| 8:21 AM | 1 |
| 8:22 AM | 1 |
| 8:23 AM | 1 |
| 8:24 AM | 2 |
| 8:25 AM | 1 |
| 8:26 AM | 2 |
| 8:27 AM | 2 |
| 8:28 AM | 2 |
| 8:29 AM | 0 |


| 8:30 AM | 1 |
| :---: | :---: |
| 8:31 AM | 1 |
| 8:32 AM | 2 |
| 8:33 AM | 3 |
| 8:34 AM | 2 |
| 8:35 AM | 2 |
| 8:36 AM | 2 |
| 8:37 AM | 2 |
| 8:38 AM | 2 |
| 8:39 AM | 1 |
| 8:40 AM | 1 |
| 8:41 AM | 1 |
| 8:42 AM | 1 |
| 8:43 AM | 0 |
| 8:44 AM | 1 |
| 8:45 AM | 1 |
| 8:46 AM | 1 |
| 8:47 AM | 1 |
| 8:48 AM | 1 |
| 8:49 AM | 1 |
| 8:50 AM | 1 |
| 8:51 AM | 0 |
| 8:52 AM | 1 |
| 8:53 AM | 1 |
| 8:54 AM | 1 |
| 8:55 AM | 1 |
| 8:56 AM | 1 |
| 8:57 AM | 0 |
| 8:58 AM | 1 |
| 8:59 AM | 1 |


| 9:00 AM | 1 |
| :---: | :---: |
| 9:01 AM | 0 |
| 9:02 AM | 1 |
| 9:03 AM | 2 |
| 9:04 AM | 1 |
| 9:05 AM | 1 |
| 9:06 AM | 1 |
| 9:07 AM | 1 |
| 9:08 AM | 0 |
| 9:09 AM | 1 |
| 9:10 AM | 0 |
| 9:11 AM | 1 |
| 9:12 AM | 1 |
| 9:13 AM | 0 |
| 9:14 AM | 1 |
| 9:15 AM | 1 |
| 9:16 AM | 1 |
| 9:17 AM | 0 |
| 9:18 AM | 0 |
| 9:19 AM | 1 |
| 9:20 AM | 1 |
| 9:21 AM | 1 |
| 9:22 AM | 1 |
| 9:23 AM | 0 |
| 9:24 AM | 1 |
| 9:25 AM | 1 |
| 9:26 AM | 1 |
| 9:27 AM | 1 |
| 9:28 AM | 1 |
| 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 0 | 12:00 PM | 2 | 12:30 PM | 1 | 1:00 PM | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 0 | 12:01 PM | 2 | 12:31 PM | 1 | 1:01 PM | 3 |
| 11:32 AM | 1 | 12:02 PM | 2 | 12:32 PM | 2 | 1:02 PM | 2 |
| 11:33 AM | 1 | 12:03 PM | 2 | 12:33 PM | 2 | 1:03 PM | 2 |
| 11:34 AM | 1 | 12:04 PM | 2 | 12:34 PM | 2 | 1:04 PM | 2 |
| 11:35 AM | 0 | 12:05 PM | 2 | 12:35 PM | 1 | 1:05 PM | 2 |
| 11:36 AM | 0 | 12:06 PM | 2 | 12:36 PM | 1 | 1:06 PM | 1 |
| 11:37 AM | 1 | 12:07 PM | 3 | 12:37 PM | 1 | 1:07 PM | 2 |
| 11:38 AM | 1 | 12:08 PM | 3 | 12:38 PM | 2 | 1:08 PM | 2 |
| 11:39 AM | 1 | 12:09 PM | 3 | 12:39 PM | 2 | 1:09 PM | 2 |
| 11:40 AM | 0 | 12:10 PM | 2 | 12:40 PM | 2 | 1:10 PM | 2 |
| 11:41 AM | 1 | 12:11 PM | 1 | 12:41 PM | 2 | 1:11 PM | 3 |
| 11:42 AM | 1 | 12:12 PM | 2 | 12:42 PM | 2 | 1:12 PM | 3 |
| 11:43 AM | 0 | 12:13 PM | 2 | 12:43 PM | 2 | 1:13 PM | 2 |
| 11:44 AM | 1 | 12:14 PM | 3 | 12:44 PM | 2 | 1:14 PM | 2 |
| 11:45 AM | 1 | 12:15 PM | 2 | 12:45 PM | 1 | 1:15 PM | 1 |
| 11:46 AM | 1 | 12:16 PM | 2 | 12:46 PM | 1 | 1:16 PM | 1 |
| 11:47 AM | 1 | 12:17 PM | 3 | 12:47 PM | 2 | 1:17 PM | 1 |
| 11:48 AM | 1 | 12:18 PM | 3 | 12:48 PM | 2 | 1:18 PM | 1 |
| 11:49 AM | 1 | 12:19 PM | 3 | 12:49 PM | 2 | 1:19 PM | 1 |
| 11:50 AM | 1 | 12:20 PM | 4 | 12:50 PM | 2 | 1:20 PM | 1 |
| 11:51 AM | 0 | 12:21 PM | 2 | 12:51 PM | 2 | 1:21 PM | 3 |
| 11:52 AM | 1 | 12:22 PM | 2 | 12:52 PM | 1 | 1:22 PM | 2 |
| 11:53 AM | 1 | 12:23 PM | 2 | 12:53 PM | 1 | 1:23 PM | 1 |
| 11:54 AM | 2 | 12:24 PM | 2 | 12:54 PM | 1 | 1:24 PM | 1 |
| 11:55 AM | 2 | 12:25 PM | 1 | 12:55 PM | 2 | 1:25 PM | 1 |
| 11:56 AM | 1 | 12:26 PM | 1 | 12:56 PM | 2 | 1:26 PM | 1 |
| 11:57 AM | 2 | 12:27 PM | 2 | 12:57 PM | 1 | 1:27 PM | 2 |
| 11:58 AM | 2 | 12:28 PM | 3 | 12:58 PM | 1 | 1:28 PM | 2 |
| 11:59 AM | 1 | 12:29 PM | 2 | 12:59 PM | 2 | 1:29 PM | 1 |

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations
RAYSOR Transportation Consulting

| 7:30 AM | 1 | 8:00 AM | 2 | 8:30 AM | 2 | 9:00 AM | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7:31 AM | 1 | 8:01 AM | 3 | 8:31 AM | 2 | 9:01 AM | 1 |
| 7:32 AM | 1 | 8:02 AM | 3 | 8:32 AM | 1 | 9:02 AM | 0 |
| 7:33 AM | 1 | 8:03 AM | 2 | 8:33 AM | 1 | 9:03 AM | 1 |
| 7:34 AM | 2 | 8:04 AM | 2 | 8:34 AM | 1 | 9:04 AM | 1 |
| 7:35 AM | 2 | 8:05 AM | 2 | 8:35 AM | 1 | 9:05 AM | 1 |
| 7:36 AM | 1 | 8:06 AM | 2 | 8:36 AM | 2 | 9:06 AM | 1 |
| 7:37 AM | 1 | 8:07 AM | 3 | 8:37 AM | 3 | 9:07 AM | 2 |
| 7:38 AM | 1 | 8:08 AM | 2 | 8:38 AM | 2 | 9:08 AM | 2 |
| 7:39 AM | 1 | 8:09 AM | 1 | 8:39 AM | 1 | 9:09 AM | 1 |
| 7:40 AM | 2 | 8:10 AM | 1 | 8:40 AM | 1 | 9:10 AM | 1 |
| 7:41 AM | 3 | 8:11 AM | 1 | 8:41 AM | 1 | 9:11 AM | 1 |
| 7:42 AM | 2 | 8:12 AM | 1 | 8:42 AM | 1 | 9:12 AM | 0 |
| 7:43 AM | 2 | 8:13 AM | 1 | 8:43 AM | 1 | 9:13 AM | 1 |
| 7:44 AM | 1 | 8:14 AM | 2 | 8:44 AM | 1 | 9:14 AM | 1 |
| 7:45 AM | 1 | 8:15 AM | 1 | 8:45 AM | 2 | 9:15 AM | 1 |
| 7:46 AM | 1 | 8:16 AM | 1 | 8:46 AM | 1 | 9:16 AM | 0 |
| 7:47 AM | 1 | 8:17 AM | 1 | 8:47 AM | 1 | 9:17 AM | 1 |
| 7:48 AM | 1 | 8:18 AM | 1 | 8:48 AM | 0 | 9:18 AM | 1 |
| 7:49 AM | 1 | 8:19 AM | 2 | 8:49 AM | 1 | 9:19 AM | 1 |
| 7:50 AM | 1 | 8:20 AM | 3 | 8:50 AM | 1 | 9:20 AM | 1 |
| 7:51 AM | 1 | 8:21 AM | 2 | 8:51 AM | 1 | 9:21 AM | 1 |
| 7:52 AM | 2 | 8:22 AM | 2 | 8:52 AM | 1 | 9:22 AM | 0 |
| 7:53 AM | 2 | 8:23 AM | 2 | 8:53 AM | 2 | 9:23 AM | 0 |
| 7:54 AM | 3 | 8:24 AM | 2 | 8:54 AM | 0 | 9:24 AM | 1 |
| 7:55 AM | 2 | 8:25 AM | 1 | 8:55 AM | 1 | 9:25 AM | 1 |
| 7:56 AM | 3 | 8:26 AM | 1 | 8:56 AM | 2 | 9:26 AM | 0 |
| 7:57 AM | 1 | 8:27 AM | 0 | 8:57 AM | 1 | 9:27 AM | 1 |
| 7:58 AM | 2 | 8:28 AM | 1 | 8:58 AM | 2 | 9:28 AM | 1 |
| 7:59 AM | 1 | 8:29 AM | 1 | 8:59 AM | 2 | 9:29 AM | 0 |

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 1 | 12:00 PM | 2 | 12:30 PM | 2 | 1:00 PM | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 2 | 12:01 PM | 2 | 12:31 PM | 2 | 1:01 PM | 1 |
| 11:32 AM | 2 | 12:02 PM | 2 | 12:32 PM | 2 | 1:02 PM | 2 |
| 11:33 AM | 2 | 12:03 PM | 3 | 12:33 PM | 2 | 1:03 PM | 2 |
| 11:34 AM | 2 | 12:04 PM | 3 | 12:34 PM | 2 | 1:04 PM | 2 |
| 11:35 AM | 2 | 12:05 PM | 3 | 12:35 PM | 2 | 1:05 PM | 2 |
| 11:36 AM | 2 | 12:06 PM | 3 | 12:36 PM | 3 | 1:06 PM | 3 |
| 11:37 AM | 2 | 12:07 PM | 2 | 12:37 PM | 3 | 1:07 PM | 1 |
| 11:38 AM | 2 | 12:08 PM | 2 | 12:38 PM | 2 | 1:08 PM | 1 |
| 11:39 AM | 1 | 12:09 PM | 2 | 12:39 PM | 2 | 1:09 PM | 1 |
| 11:40 AM | 1 | 12:10 PM | 4 | 12:40 PM | 2 | 1:10 PM | 1 |
| 11:41 AM | 1 | 12:11 PM | 4 | 12:41 PM | 2 | 1:11 PM | 2 |
| 11:42 AM | 2 | 12:12 PM | 2 | 12:42 PM | 3 | 1:12 PM | 2 |
| 11:43 AM | 2 | 12:13 PM | 2 | 12:43 PM | 3 | 1:13 PM | 2 |
| 11:44 AM | 3 | 12:14 PM | 2 | 12:44 PM | 2 | 1:14 PM | 2 |
| 11:45 AM | 3 | 12:15 PM | 2 | 12:45 PM | 2 | 1:15 PM | 3 |
| 11:46 AM | 3 | 12:16 PM | 3 | 12:46 PM | 2 | 1:16 PM | 2 |
| 11:47 AM | 3 | 12:17 PM | 1 | 12:47 PM | 2 | 1:17 PM | 2 |
| 11:48 AM | 2 | 12:18 PM | 1 | 12:48 PM | 2 | 1:18 PM | 2 |
| 11:49 AM | 2 | 12:19 PM | 1 | 12:49 PM | 4 | 1:19 PM | 2 |
| 11:50 AM | 2 | 12:20 PM | 2 | 12:50 PM | 2 | 1:20 PM | 2 |
| 11:51 AM | 1 | 12:21 PM | 2 | 12:51 PM | 2 | 1:21 PM | 1 |
| 11:52 AM | 1 | 12:22 PM | 2 | 12:52 PM | 2 | 1:22 PM | 2 |
| 11:53 AM | 2 | 12:23 PM | 2 | 12:53 PM | 2 | 1:23 PM | 2 |
| 11:54 AM | 3 | 12:24 PM | 2 | 12:54 PM | 2 | 1:24 PM | 3 |
| 11:55 AM | 3 | 12:25 PM | 2 | 12:55 PM | 2 | 1:25 PM | 2 |
| 11:56 AM | 2 | 12:26 PM | 2 | 12:56 PM | 2 | 1:26 PM | 1 |
| 11:57 AM | 2 | 12:27 PM | 2 | 12:57 PM | 2 | 1:27 PM | 1 |
| 11:58 AM | 2 | 12:28 PM | 2 | 12:58 PM | 1 | 1:28 PM | 1 |
| 11:59 AM | 1 | 12:29 PM | 2 | 12:59 PM | 2 | 1:29 PM | 1 |

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: THURSDAY, MARCH 28, 2019

Queue Observations
RAYSOR Transportation Consulting

| 7:30 AM | 1 | 8:00 AM | 1 | 8:30 AM | 1 | 9:00 AM | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7:31 AM | 1 | 8:01 AM | 1 | 8:31 AM | 1 | 9:01 AM | 1 |
| 7:32 AM | 0 | 8:02 AM | 2 | 8:32 AM | 1 | 9:02 AM | 1 |
| 7:33 AM | 1 | 8:03 AM | 2 | 8:33 AM | 2 | 9:03 AM | 1 |
| 7:34 AM | 1 | 8:04 AM | 3 | 8:34 AM | 2 | 9:04 AM | 2 |
| 7:35 AM | 2 | 8:05 AM | 3 | 8:35 AM | 1 | 9:05 AM | 0 |
| 7:36 AM | 1 | 8:06 AM | 2 | 8:36 AM | 1 | 9:06 AM | 1 |
| 7:37 AM | 1 | 8:07 AM | 2 | 8:37 AM | 2 | 9:07 AM | 1 |
| 7:38 AM | 2 | 8:08 AM | 1 | 8:38 AM | 1 | 9:08 AM | 1 |
| 7:39 AM | 2 | 8:09 AM | 1 | 8:39 AM | 2 | 9:09 AM | 1 |
| 7:40 AM | 2 | 8:10 AM | 1 | 8:40 AM | 1 | 9:10 AM | 1 |
| 7:41 AM | 2 | 8:11 AM | 1 | 8:41 AM | 1 | 9:11 AM | 2 |
| 7:42 AM | 0 | 8:12 AM | 3 | 8:42 AM | 1 | 9:12 AM | 2 |
| 7:43 AM | 1 | 8:13 AM | 3 | 8:43 AM | 1 | 9:13 AM | 0 |
| 7:44 AM | 1 | 8:14 AM | 3 | 8:44 AM | 2 | 9:14 AM | 1 |
| 7:45 AM | 1 | 8:15 AM | 3 | 8:45 AM | 1 | 9:15 AM | 1 |
| 7:46 AM | 0 | 8:16 AM | 2 | 8:46 AM | 1 | 9:16 AM | 1 |
| 7:47 AM | 1 | 8:17 AM | 2 | 8:47 AM | 2 | 9:17 AM | 1 |
| 7:48 AM | 1 | 8:18 AM | 1 | 8:48 AM | 1 | 9:18 AM | 1 |
| 7:49 AM | 2 | 8:19 AM | 1 | 8:49 AM | 1 | 9:19 AM | 1 |
| 7:50 AM | 0 | 8:20 AM | 1 | 8:50 AM | 1 | 9:20 AM | 1 |
| 7:51 AM | 1 | 8:21 AM | 1 | 8:51 AM | 1 | 9:21 AM | 0 |
| 7:52 AM | 1 | 8:22 AM | 1 | 8:52 AM | 1 | 9:22 AM | 1 |
| 7:53 AM | 1 | 8:23 AM | 0 | 8:53 AM | 1 | 9:23 AM | 1 |
| 7:54 AM | 2 | 8:24 AM | 1 | 8:54 AM | 1 | 9:24 AM | 1 |
| 7:55 AM | 2 | 8:25 AM | 1 | 8:55 AM | 2 | 9:25 AM | 1 |
| 7:56 AM | 1 | 8:26 AM | 2 | 8:56 AM | 0 | 9:26 AM | 1 |
| 7:57 AM | 1 | 8:27 AM | 2 | 8:57 AM | 0 | 9:27 AM | 1 |
| 7:58 AM | 1 | 8:28 AM | 1 | 8:58 AM | 1 | 9:28 AM | 1 |
| 7:59 AM | 1 | 8:29 AM | 0 | 8:59 AM | 0 | 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 4011 DEL PRADO BLVD NORTH, NORTH FORT MYERS
Date: THURSDAY, MARCH 28, 2019
Queue Observations
RAYSOR Transportation Consulting

| $11: 30 \mathrm{AM}$ | 1 |
| :---: | :---: |
| $11: 31 \mathrm{AM}$ | 2 |
| $11: 32 \mathrm{AM}$ | 1 |
| $11: 33 \mathrm{AM}$ | 1 |
| $11: 34 \mathrm{AM}$ | 1 |
| $11: 35 \mathrm{AM}$ | 2 |
| $11: 36 \mathrm{AM}$ | 2 |
| $11: 37 \mathrm{AM}$ | 2 |
| $11: 38 \mathrm{AM}$ | 2 |
| $11: 39 \mathrm{AM}$ | 2 |


| 12:00 PM | 1 |
| :---: | :---: |
| 12:01 PM | 1 |
| 12:02 PM | 1 |
| 12:03 PM | 2 |
| 12:04 PM | 2 |
| 12:05 PM | 2 |
| 12:06 PM | 2 |
| 12:07 PM | 2 |
| 12:08 PM | 3 |
| 12:09 PM | 2 |
| 12:10 PM | 3 |
| 12:11 PM | 3 |
| 12:12 PM | 3 |
| 12:13 PM | 3 |
| 12:14 PM | 3 |
| 12:15 PM | 2 |
| 12:16 PM | 2 |
| 12:17 PM | 4 |
| 12:18 PM | 2 |
| 12:19 PM | 2 |
| 12:20 PM | 4 |
| 12:21 PM | 4 |
| 12:22 PM | 2 |
| 12:23 PM | 3 |
| 12:24 PM | 3 |
| 12:25 PM | 2 |
| 12:26 PM | 2 |
| 12:27 PM | 2 |
| 12:28 PM | 1 |
| 12:29 PM | 2 |


| 12:30 PM | 1 |
| :---: | :---: |
| 12:31 PM | 1 |
| 12:32 PM | 1 |
| 12:33 PM | 2 |
| 12:34 PM | 2 |
| 12:35 PM | 2 |
| 12:36 PM | 2 |
| 12:37 PM | 1 |
| 12:38 PM | 1 |
| 12:39 PM | 1 |
| 12:40 PM | 2 |
| 12:41 PM | 2 |
| 12:42 PM | 2 |
| 12:43 PM | 2 |
| 12:44 PM | 3 |
| 12:45 PM | 3 |
| 12:46 PM | 3 |
| 12:47 PM | 3 |
| 12:48 PM | 2 |
| 12:49 PM | 2 |
| 12:50 PM | 1 |
| 12:51 PM | 1 |
| 12:52 PM | 1 |
| 12:53 PM | 2 |
| 12:54 PM | 2 |
| 12:55 PM | 2 |
| 12:56 PM | 3 |
| 12:57 PM | 3 |
| 12:58 PM | 2 |
| 12:59 PM | 2 |


| 1:00 PM | 1 |
| :---: | :---: |
| 1:01 PM | 1 |
| 1:02 PM | 1 |
| 1:03 PM | 1 |
| 1:04 PM | 1 |
| 1:05 PM | 2 |
| 1:06 PM | 2 |
| 1:07 PM | 2 |
| 1:08 PM | 1 |
| 1:09 PM | 2 |
| 1:10 PM | 1 |
| 1:11 PM | 2 |
| 1:12 PM | 1 |
| 1:13 PM | 2 |
| 1:14 PM | 2 |
| 1:15 PM | 2 |
| 1:16 PM | 2 |
| 1:17 PM | 2 |
| 1:18 PM | 1 |
| 1:19 PM | 1 |
| 1:20 PM | 1 |
| 1:21 PM | 1 |
| 1:22 PM | 2 |
| 1:23 PM | 2 |
| 1:24 PM | 2 |
| 1:25 PM | 1 |
| 1:26 PM | 1 |
| 1:27 PM | 1 |
| 1:28 PM | 1 |
| 1:29 PM | 1 |

## ATTACHMENT "A"

Location: 4004 CLEVELAND AVENUE, FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| 7:30 AM | 2 | 8:00 AM | 2 | 8:30 AM | 3 | 9:00 AM | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7:31 AM | 2 | 8:01 AM | 2 | 8:31 AM | 4 | 9:01 AM | 2 |
| 7:32 AM | 2 | 8:02 AM | 2 | 8:32 AM | 5 | 9:02 AM | 2 |
| 7:33 AM | 2 | 8:03 AM | 2 | 8:33 AM | 4 | 9:03 AM | 1 |
| 7:34 AM | 1 | 8:04 AM | 1 | 8:34 AM | 3 | 9:04 AM | 1 |
| 7:35 AM | 1 | 8:05 AM | 1 | 8:35 AM | 3 | 9:05 AM | 1 |
| 7:36 AM | 1 | 8:06 AM | 1 | 8:36 AM | 2 | 9:06 AM | 1 |
| 7:37 AM | 1 | 8:07 AM | 2 | 8:37 AM | 2 | 9:07 AM | 1 |
| 7:38 AM | 2 | 8:08 AM | 2 | 8:38 AM | 3 | 9:08 AM | 1 |
| 7:39 AM | 2 | 8:09 AM | 2 | 8:39 AM | 3 | 9:09 AM | 1 |
| 7:40 AM | 2 | 8:10 AM | 3 | 8:40 AM | 3 | 9:10 AM | 1 |
| 7:41 AM | 3 | 8:11 AM | 3 | 8:41 AM | 2 | 9:11 AM | 2 |
| 7:42 AM | 3 | 8:12 AM | 3 | 8:42 AM | 2 | 9:12 AM | 1 |
| 7:43 AM | 3 | 8:13 AM | 2 | 8:43 AM | 1 | 9:13 AM | 1 |
| 7:44 AM | 2 | 8:14 AM | 3 | 8:44 AM | 2 | 9:14 AM | 1 |
| 7:45 AM | 1 | 8:15 AM | 3 | 8:45 AM | 1 | 9:15 AM | 1 |
| 7:46 AM | 1 | 8:16 AM | 3 | 8:46 AM | 1 | 9:16 AM | 1 |
| 7:47 AM | 1 | 8:17 AM | 2 | 8:47 AM | 2 | 9:17 AM | 2 |
| 7:48 AM | 1 | 8:18 AM | 3 | 8:48 AM | 3 | 9:18 AM | 2 |
| 7:49 AM | 1 | 8:19 AM | 4 | 8:49 AM | 4 | 9:19 AM | 2 |
| 7:50 AM | 1 | 8:20 AM | 4 | 8:50 AM | 4 | 9:20 AM | 1 |
| 7:51 AM | 2 | 8:21 AM | 4 | 8:51 AM | 1 | 9:21 AM | 1 |
| 7:52 AM | 2 | 8:22 AM | 4 | 8:52 AM | 2 | 9:22 AM | 1 |
| 7:53 AM | 2 | 8:23 AM | 3 | 8:53 AM | 2 | 9:23 AM | 1 |
| 7:54 AM | 3 | 8:24 AM | 5 | 8:54 AM | 2 | 9:24 AM | 1 |
| 7:55 AM | 2 | 8:25 AM | 5 | 8:55 AM | 2 | 9:25 AM | 1 |
| 7:56 AM | 1 | 8:26 AM | 4 | 8:56 AM | 2 | 9:26 AM | 1 |
| 7:57 AM | 1 | 8:27 AM | 2 | 8:57 AM | 3 | 9:27 AM | 0 |
| 7:58 AM | 1 | 8:28 AM | 2 | 8:58 AM | 2 | 9:28 AM | 1 |
| 7:59 AM | 1 | 8:29 AM | 2 | 8:59 AM | 2 | 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 4004 CLEVELAND AVENUE, FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 1 | 12:00 PM | 2 | 12:30 PM | 3 | 1:00 PM | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 1 | 12:01 PM | 2 | 12:31 PM | 3 | 1:01 PM | 2 |
| 11:32 AM | 1 | 12:02 PM | 2 | 12:32 PM | 4 | 1:02 PM | 2 |
| 11:33 AM | 2 | 12:03 PM | 2 | 12:33 PM | 4 | 1:03 PM | 1 |
| 11:34 AM | 2 | 12:04 PM | 2 | 12:34 PM | 4 | 1:04 PM | 1 |
| 11:35 AM | 1 | 12:05 PM | 2 | 12:35 PM | 2 | 1:05 PM | 1 |
| 11:36 AM | 2 | 12:06 PM | 2 | 12:36 PM | 2 | 1:06 PM | 1 |
| 11:37 AM | 2 | 12:07 PM | 2 | 12:37 PM | 2 | 1:07 PM | 2 |
| 11:38 AM | 2 | 12:08 PM | 2 | 12:38 PM | 2 | 1:08 PM | 2 |
| 11:39 AM | 2 | 12:09 PM | 2 | 12:39 PM | 2 | 1:09 PM | 2 |
| 11:40 AM | 1 | 12:10 PM | 2 | 12:40 PM | 1 | 1:10 PM | 2 |
| 11:41 AM | 1 | 12:11 PM | 1 | 12:41 PM | 2 | 1:11 PM | 1 |
| 11:42 AM | 2 | 12:12 PM | 1 | 12:42 PM | 1 | 1:12 PM | 1 |
| 11:43 AM | 2 | 12:13 PM | 1 | 12:43 PM | 1 | 1:13 PM | 1 |
| 11:44 AM | 2 | 12:14 PM | 2 | 12:44 PM | 1 | 1:14 PM | 1 |
| 11:45 AM | 2 | 12:15 PM | 2 | 12:45 PM | 2 | 1:15 PM | 1 |
| 11:46 AM | 2 | 12:16 PM | 2 | 12:46 PM | 1 | 1:16 PM | 2 |
| 11:47 AM | 2 | 12:17 PM | 2 | 12:47 PM | 1 | 1:17 PM | 2 |
| 11:48 AM | 1 | 12:18 PM | 2 | 12:48 PM | 1 | 1:18 PM | 2 |
| 11:49 AM | 3 | 12:19 PM | 2 | 12:49 PM | 1 | 1:19 PM | 2 |
| 11:50 AM | 3 | 12:20 PM | 3 | 12:50 PM | 1 | 1:20 PM | 1 |
| 11:51 AM | 3 | 12:21 PM | 3 | 12:51 PM | 1 | 1:21 PM | 1 |
| 11:52 AM | 2 | 12:22 PM | 3 | 12:52 PM | 1 | 1:22 PM | 1 |
| 11:53 AM | 2 | 12:23 PM | 3 | 12:53 PM | 1 | 1:23 PM | 1 |
| 11:54 AM | 2 | 12:24 PM | 3 | 12:54 PM | 2 | 1:24 PM | 1 |
| 11:55 AM | 1 | 12:25 PM | 3 | 12:55 PM | 2 | 1:25 PM | 2 |
| 11:56 AM | 1 | 12:26 PM | 2 | 12:56 PM | 2 | 1:26 PM | 2 |
| 11:57 AM | 1 | 12:27 PM | 2 | 12:57 PM | 2 | 1:27 PM | 2 |
| 11:58 AM | 1 | 12:28 PM | 2 | 12:58 PM | 1 | 1:28 PM | 2 |
| 11:59 AM | 1 | 12:29 PM | 2 | 12:59 PM | 2 | 1:29 PM | 2 |

## ATTACHMENT "A"

Location: 4004 CLEVELAND AVENUE, FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations

| $7: 30 \mathrm{AM}$ | 2 |
| :---: | :---: |
| $7: 31 \mathrm{AM}$ | 2 |
| $7: 32 \mathrm{AM}$ | 2 |
| $7: 33 \mathrm{AM}$ | 1 |
| $7: 34 \mathrm{AM}$ | 1 |


| 8:00 AM | 1 |
| :---: | :---: |
| 8:01 AM | 1 |
| 8:02 AM | 2 |
| 8:03 AM | 2 |
| 8:04 AM | 3 |
| 8:05 AM | 4 |
| 8:06 AM | 4 |
| 8:07 AM | 2 |
| 8:08 AM | 2 |
| 8:09 AM | 2 |
| 8:10 AM | 2 |
| 8:11 AM | 1 |
| 8:12 AM | 1 |
| 8:13 AM | 1 |
| 8:14 AM | 1 |
| 8:15 AM | 1 |
| 8:16 AM | 2 |
| 8:17 AM | 2 |
| 8:18 AM | 2 |
| 8:19 AM | 2 |
| 8:20 AM | 2 |
| 8:21 AM | 2 |
| 8:22 AM | 2 |
| 8:23 AM | 2 |
| 8:24 AM | 2 |
| 8:25 AM | 2 |
| 8:26 AM | 3 |
| 8:27 AM | 3 |
| 8:28 AM | 3 |
| 8:29 AM | 2 |


| 8:30 AM | 2 |
| :---: | :---: |
| 8:31 AM | 2 |
| 8:32 AM | 4 |
| 8:33 AM | 4 |
| 8:34 AM | 4 |
| 8:35 AM | 4 |
| 8:36 AM | 4 |
| 8:37 AM | 2 |
| 8:38 AM | 2 |
| 8:39 AM | 2 |
| 8:40 AM | 2 |
| 8:41 AM | 3 |
| 8:42 AM | 3 |
| 8:43 AM | 3 |
| 8:44 AM | 3 |
| 8:45 AM | 2 |
| 8:46 AM | 2 |
| 8:47 AM | 2 |
| 8:48 AM | 4 |
| 8:49 AM | 4 |
| 8:50 AM | 2 |
| 8:51 AM | 2 |
| 8:52 AM | 2 |
| 8:53 AM | 1 |
| 8:54 AM | 1 |
| 8:55 AM | 1 |
| 8:56 AM | 2 |
| 8:57 AM | 2 |
| 8:58 AM | 1 |
| 8:59 AM | 1 |


| 9:00 AM | 1 |
| :---: | :---: |
| 9:01 AM | 1 |
| 9:02 AM | 2 |
| 9:03 AM | 2 |
| 9:04 AM | 2 |
| 9:05 AM | 2 |
| 9:06 AM | 2 |
| 9:07 AM | 2 |
| 9:08 AM | 2 |
| 9:09 AM | 2 |
| 9:10 AM | 2 |
| 9:11 AM | 2 |
| 9:12 AM | 1 |
| 9:13 AM | 1 |
| 9:14 AM | 1 |
| 9:15 AM | 1 |
| 9:16 AM | 1 |
| 9:17 AM | 1 |
| 9:18 AM | 1 |
| 9:19 AM | 1 |
| 9:20 AM | 1 |
| 9:21 AM | 1 |
| 9:22 AM | 3 |
| 9:23 AM | 1 |
| 9:24 AM | 2 |
| 9:25 AM | 2 |
| 9:26 AM | 1 |
| 9:27 AM | 1 |
| 9:28 AM | 1 |
| 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 4004 CLEVELAND AVENUE, FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 2 | 12:00 PM | 1 | 12:30 PM | 2 | 1:00 PM | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 2 | 12:01 PM | 1 | 12:31 PM | 2 | 1:01 PM | 1 |
| 11:32 AM | 2 | 12:02 PM | 2 | 12:32 PM | 1 | 1:02 PM | 1 |
| 11:33 AM | 2 | 12:03 PM | 2 | 12:33 PM | 1 | 1:03 PM | 1 |
| 11:34 AM | 2 | 12:04 PM | 2 | 12:34 PM | 1 | 1:04 PM | 1 |
| 11:35 AM | 2 | 12:05 PM | 2 | 12:35 PM | 1 | 1:05 PM | 1 |
| 11:36 AM | 2 | 12:06 PM | 2 | 12:36 PM | 2 | 1:06 PM | 2 |
| 11:37 AM | 2 | 12:07 PM | 2 | 12:37 PM | 3 | 1:07 PM | 2 |
| 11:38 AM | 2 | 12:08 PM | 3 | 12:38 PM | 3 | 1:08 PM | 2 |
| 11:39 AM | 2 | 12:09 PM | 3 | 12:39 PM | 3 | 1:09 PM | 1 |
| 11:40 AM | 1 | 12:10 PM | 3 | 12:40 PM | 3 | 1:10 PM | 1 |
| 11:41 AM | 1 | 12:11 PM | 2 | 12:41 PM | 3 | 1:11 PM | 1 |
| 11:42 AM | 1 | 12:12 PM | 2 | 12:42 PM | 2 | 1:12 PM | 1 |
| 11:43 AM | 2 | 12:13 PM | 4 | 12:43 PM | 4 | 1:13 PM | 2 |
| 11:44 AM | 2 | 12:14 PM | 2 | 12:44 PM | 2 | 1:14 PM | 2 |
| 11:45 AM | 2 | 12:15 PM | 2 | 12:45 PM | 2 | 1:15 PM | 2 |
| 11:46 AM | 2 | 12:16 PM | 2 | 12:46 PM | 2 | 1:16 PM | 1 |
| 11:47 AM | 2 | 12:17 PM | 2 | 12:47 PM | 2 | 1:17 PM | 1 |
| 11:48 AM | 3 | 12:18 PM | 4 | 12:48 PM | 2 | 1:18 PM | 1 |
| 11:49 AM | 3 | 12:19 PM | 2 | 12:49 PM | 2 | 1:19 PM | 1 |
| 11:50 AM | 3 | 12:20 PM | 2 | 12:50 PM | 1 | 1:20 PM | 1 |
| 11:51 AM | 3 | 12:21 PM | 2 | 12:51 PM | 1 | 1:21 PM | 1 |
| 11:52 AM | 2 | 12:22 PM | 2 | 12:52 PM | 1 | 1:22 PM | 1 |
| 11:53 AM | 2 | 12:23 PM | 2 | 12:53 PM | 1 | 1:23 PM | 1 |
| 11:54 AM | 2 | 12:24 PM | 1 | 12:54 PM | 1 | 1:24 PM | 1 |
| 11:55 AM | 3 | 12:25 PM | 1 | 12:55 PM | 1 | 1:25 PM | 1 |
| 11:56 AM | 2 | 12:26 PM | 2 | 12:56 PM | 2 | 1:26 PM | 2 |
| 11:57 AM | 2 | 12:27 PM | 2 | 12:57 PM | 2 | 1:27 PM | 3 |
| 11:58 AM | 2 | 12:28 PM | 1 | 12:58 PM | 2 | 1:28 PM | 2 |
| 11:59 AM | 1 | 12:29 PM | 2 | 12:59 PM | 2 | 1:29 PM | 2 |

## ATTACHMENT "A"

Location: 4004 CLEVELAND AVENUE, FORT MYERS
Date: THURSDAY, MARCH 28, 2019

Queue Observations

| $7: 30 \mathrm{AM}$ | 2 |
| :---: | :---: |
| $7: 31 \mathrm{AM}$ | 2 |
| $7: 32 \mathrm{AM}$ | 2 |
| $7: 33 \mathrm{AM}$ | 3 |
| $7: 34 \mathrm{AM}$ | 3 |
| $7: 35 \mathrm{AM}$ | 2 |


| 8:00 AM | 2 |
| :---: | :---: |
| 8:01 AM | 2 |
| 8:02 AM | 2 |
| 8:03 AM | 2 |
| 8:04 AM | 2 |
| 8:05 AM | 2 |
| 8:06 AM | 1 |
| 8:07 AM | 1 |
| 8:08 AM | 1 |
| 8:09 AM | 1 |
| 8:10 AM | 1 |
| 8:11 AM | 1 |
| 8:12 AM | 1 |
| 8:13 AM | 1 |
| 8:14 AM | 3 |
| 8:15 AM | 5 |
| 8:16 AM | 2 |
| 8:17 AM | 2 |
| 8:18 AM | 2 |
| 8:19 AM | 3 |
| 8:20 AM | 2 |
| 8:21 AM | 3 |
| 8:22 AM | 4 |
| 8:23 AM | 4 |
| 8:24 AM | 2 |
| 8:25 AM | 2 |
| 8:26 AM | 2 |
| 8:27 AM | 2 |
| 8:28 AM | 2 |
| 8:29 AM | 2 |

RAYSOR Transportation Consulting

| 8:30 AM | 1 |
| :---: | :---: |
| 8:31 AM | 1 |
| 8:32 AM | 1 |
| 8:33 AM | 3 |
| 8:34 AM | 2 |
| 8:35 AM | 2 |
| 8:36 AM | 2 |
| 8:37 AM | 2 |
| 8:38 AM | 2 |
| 8:39 AM | 3 |
| 8:40 AM | 2 |
| 8:41 AM | 2 |
| 8:42 AM | 2 |
| 8:43 AM | 2 |
| 8:44 AM | 3 |
| 8:45 AM | 2 |
| 8:46 AM | 2 |
| 8:47 AM | 2 |
| 8:48 AM | 2 |
| 8:49 AM | 2 |
| 8:50 AM | 2 |
| 8:51 AM | 2 |
| 8:52 AM | 2 |
| 8:53 AM | 2 |
| 8:54 AM | 3 |
| 8:55 AM | 3 |
| 8:56 AM | 4 |
| 8:57 AM | 4 |
| 8:58 AM | 2 |
| 8:59 AM | 2 |


| 9:00 AM | 1 |
| :---: | :---: |
| 9:01 AM | 1 |
| 9:02 AM | 1 |
| 9:03 AM | 2 |
| 9:04 AM | 3 |
| 9:05 AM | 3 |
| 9:06 AM | 3 |
| 9:07 AM | 2 |
| 9:08 AM | 2 |
| 9:09 AM | 2 |
| 9:10 AM | 1 |
| 9:11 AM | 1 |
| 9:12 AM | 1 |
| 9:13 AM | 1 |
| 9:14 AM | 1 |
| 9:15 AM | 2 |
| 9:16 AM | 2 |
| 9:17 AM | 2 |
| 9:18 AM | 2 |
| 9:19 AM | 2 |
| 9:20 AM | 1 |
| 9:21 AM | 1 |
| 9:22 AM | 1 |
| 9:23 AM | 1 |
| 9:24 AM | 2 |
| 9:25 AM | 2 |
| 9:26 AM | 2 |
| 9:27 AM | 1 |
| 9:28 AM | 1 |
| 9:29 AM | 1 |

## ATTACHMENT "A"

| Location: 4004 CLEVELAND AVENUE, FORT MYERS |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Date: THURSDAY, MARCH 28, 2019 |  |  |  |  |  |  |  |
| Queue Observations |  |  |  |  | RAYSOR Transportation Consulting |  |  |
| 11:30 AM | 1 | 12:00 PM | 2 | 12:30 PM | 3 | 1:00 PM | 2 |
| 11:31 AM | 1 | 12:01 PM | 2 | 12:31 PM | 3 | 1:01 PM | 2 |
| 11:32 AM | 2 | 12:02 PM | 2 | 12:32 PM | 3 | 1:02 PM | 1 |
| 11:33 AM | 2 | 12:03 PM | 2 | 12:33 PM | 3 | 1:03 PM | 1 |
| 11:34 AM | 2 | 12:04 PM | 2 | 12:34 PM | 2 | 1:04 PM | 1 |
| 11:35 AM | 1 | 12:05 PM | 3 | 12:35 PM | 2 | 1:05 PM | 1 |
| 11:36 AM | 1 | 12:06 PM | 3 | 12:36 PM | 2 | 1:06 PM | 1 |
| 11:37 AM | 1 | 12:07 PM | 3 | 12:37 PM | 2 | 1:07 PM | 1 |
| 11:38 AM | 1 | 12:08 PM | 2 | 12:38 PM | 1 | 1:08 PM | 2 |
| 11:39 AM | 1 | 12:09 PM | 2 | 12:39 PM | 2 | 1:09 PM | 2 |
| 11:40 AM | 1 | 12:10 PM | 2 | 12:40 PM | 2 | 1:10 PM | 2 |
| 11:41 AM | 1 | 12:11 PM | 2 | 12:41 PM | 1 | 1:11 PM | 2 |
| 11:42 AM | 2 | 12:12 PM | 1 | 12:42 PM | 1 | 1:12 PM | 2 |
| 11:43 AM | 2 | 12:13 PM | 1 | 12:43 PM | 1 | 1:13 PM | 1 |
| 11:44 AM | 2 | 12:14 PM | 1 | 12:44 PM | 1 | 1:14 PM | 1 |
| 11:45 AM | 2 | 12:15 PM | 1 | 12:45 PM | 1 | 1:15 PM | 1 |
| 11:46 AM | 2 | 12:16 PM | 1 | 12:46 PM | 1 | 1:16 PM | 1 |
| 11:47 AM | 3 | 12:17 PM | 2 | 12:47 PM | 2 | 1:17 PM | 1 |
| 11:48 AM | 3 | 12:18 PM | 2 | 12:48 PM | 2 | 1:18 PM | 1 |
| 11:49 AM | 3 | 12:19 PM | 3 | 12:49 PM | 2 | 1:19 PM | 1 |
| 11:50 AM | 2 | 12:20 PM | 3 | 12:50 PM | 1 | 1:20 PM | 3 |
| 11:51 AM | 2 | 12:21 PM | 2 | 12:51 PM | 1 | 1:21 PM | 2 |
| 11:52 AM | 2 | 12:22 PM | 3 | 12:52 PM | 1 | 1:22 PM | 2 |
| 11:53 AM | 1 | 12:23 PM | 2 | 12:53 PM | 3 | 1:23 PM | 2 |
| 11:54 AM | 1 | 12:24 PM | 2 | 12:54 PM | 3 | 1:24 PM | 2 |
| 11:55 AM | 1 | 12:25 PM | 2 | 12:55 PM | 3 | 1:25 PM | 2 |
| 11:56 AM | 1 | 12:26 PM | 2 | 12:56 PM | 2 | 1:26 PM | 2 |
| 11:57 AM | 2 | 12:27 PM | 2 | 12:57 PM | 2 | 1:27 PM | 1 |
| 11:58 AM | 2 | 12:28 PM | 3 | 12:58 PM | 2 | 1:28 PM | 1 |
| 11:59 AM | 2 | 12:29 PM | 3 | 12:59 PM | 2 | 1:29 PM | 2 |

## ATTACHMENT "A"

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| 7:30 AM | 1 | 8:00 AM | 1 | 8:30 AM | 1 | 9:00 AM | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7:31 AM | 1 | 8:01 AM | 0 | 8:31 AM | 2 | 9:01 AM | 1 |
| 7:32 AM | 1 | 8:02 AM | 1 | 8:32 AM | 3 | 9:02 AM | 1 |
| 7:33 AM | 1 | 8:03 AM | 1 | 8:33 AM | 4 | 9:03 AM | 2 |
| 7:34 AM | 1 | 8:04 AM | 0 | 8:34 AM | 3 | 9:04 AM | 2 |
| 7:35 AM | 0 | 8:05 AM | 1 | 8:35 AM | 3 | 9:05 AM | 2 |
| 7:36 AM | 1 | 8:06 AM | 0 | 8:36 AM | 2 | 9:06 AM | 2 |
| 7:37 AM | 1 | 8:07 AM | 1 | 8:37 AM | 2 | 9:07 AM | 2 |
| 7:38 AM | 1 | 8:08 AM | 0 | 8:38 AM | 2 | 9:08 AM | 0 |
| 7:39 AM | 1 | 8:09 AM | 2 | 8:39 AM | 3 | 9:09 AM | 1 |
| 7:40 AM | 0 | 8:10 AM | 1 | 8:40 AM | 4 | 9:10 AM | 1 |
| 7:41 AM | 0 | 8:11 AM | 2 | 8:41 AM | 3 | 9:11 AM | 0 |
| 7:42 AM | 1 | 8:12 AM | 2 | 8:42 AM | 3 | 9:12 AM | 1 |
| 7:43 AM | 0 | 8:13 AM | 2 | 8:43 AM | 3 | 9:13 AM | 1 |
| 7:44 AM | 2 | 8:14 AM | 2 | 8:44 AM | 2 | 9:14 AM | 1 |
| 7:45 AM | 1 | 8:15 AM | 2 | 8:45 AM | 2 | 9:15 AM | 0 |
| 7:46 AM | 2 | 8:16 AM | 2 | 8:46 AM | 2 | 9:16 AM | 1 |
| 7:47 AM | 1 | 8:17 AM | 1 | 8:47 AM | 2 | 9:17 AM | 1 |
| 7:48 AM | 1 | 8:18 AM | 1 | 8:48 AM | 2 | 9:18 AM | 1 |
| 7:49 AM | 2 | 8:19 AM | 1 | 8:49 AM | 2 | 9:19 AM | 0 |
| 7:50 AM | 2 | 8:20 AM | 2 | 8:50 AM | 3 | 9:20 AM | 0 |
| 7:51 AM | 2 | 8:21 AM | 3 | 8:51 AM | 3 | 9:21 AM | 0 |
| 7:52 AM | 2 | 8:22 AM | 3 | 8:52 AM | 3 | 9:22 AM | 1 |
| 7:53 AM | 1 | 8:23 AM | 2 | 8:53 AM | 2 | 9:23 AM | 1 |
| 7:54 AM | 1 | 8:24 AM | 2 | 8:54 AM | 2 | 9:24 AM | 0 |
| 7:55 AM | 2 | 8:25 AM | 2 | 8:55 AM | 2 | 9:25 AM | 1 |
| 7:56 AM | 0 | 8:26 AM | 3 | 8:56 AM | 3 | 9:26 AM | 1 |
| 7:57 AM | 1 | 8:27 AM | 2 | 8:57 AM | 3 | 9:27 AM | 1 |
| 7:58 AM | 1 | 8:28 AM | 2 | 8:58 AM | 2 | 9:28 AM | 0 |
| 7:59 AM | 1 | 8:29 AM | 2 | 8:59 AM | 2 | 9:29 AM | 0 |

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: TUESDAY, MARCH 26, 2019

Queue Observations
RAYSOR Transportation Consulting

| $11: 30 \mathrm{AM}$ | 1 |
| :---: | :---: |
| $11: 31 \mathrm{AM}$ | 0 |
| $11: 32 \mathrm{AM}$ | 1 |
| $11: 33 \mathrm{AM}$ | 1 |
| $11: 34 \mathrm{AM}$ | 1 |
| $11: 35 \mathrm{AM}$ | 1 |
| $11: 36 \mathrm{AM}$ | 1 |
| $11: 37 \mathrm{AM}$ | 1 |


| 12:00 PM | 2 |
| :---: | :---: |
| 12:01 PM | 3 |
| 12:02 PM | 3 |
| 12:03 PM | 2 |
| 12:04 PM | 2 |
| 12:05 PM | 1 |
| 12:06 PM | 1 |
| 12:07 PM | 1 |
| 12:08 PM | 1 |
| 12:09 PM | 2 |
| 12:10 PM | 2 |
| 12:11 PM | 1 |
| 12:12 PM | 1 |
| 12:13 PM | 2 |
| 12:14 PM | 2 |
| 12:15 PM | 3 |
| 12:16 PM | 3 |
| 12:17 PM | 3 |
| 12:18 PM | 4 |
| 12:19 PM | 3 |
| 12:20 PM | 2 |
| 12:21 PM | 3 |
| 12:22 PM | 3 |
| 12:23 PM | 3 |
| 12:24 PM | 4 |
| 12:25 PM | 3 |
| 12:26 PM | 2 |
| 12:27 PM | 3 |
| 12:28 PM | 3 |
| 12:29 PM | 3 |


| 12:30 PM | 2 |
| :---: | :---: |
| 12:31 PM | 2 |
| 12:32 PM | 2 |
| 12:33 PM | 3 |
| 12:34 PM | 3 |
| 12:35 PM | 3 |
| 12:36 PM | 3 |
| 12:37 PM | 4 |
| 12:38 PM | 4 |
| 12:39 PM | 2 |
| 12:40 PM | 2 |
| 12:41 PM | 2 |
| 12:42 PM | 2 |
| 12:43 PM | 2 |
| 12:44 PM | 2 |
| 12:45 PM | 2 |
| 12:46 PM | 2 |
| 12:47 PM | 1 |
| 12:48 PM | 1 |
| 12:49 PM | 1 |
| 12:50 PM | 1 |
| 12:51 PM | 3 |
| 12:52 PM | 3 |
| 12:53 PM | 2 |
| 12:54 PM | 2 |
| 12:55 PM | 1 |
| 12:56 PM | 1 |
| 12:57 PM | 1 |
| 12:58 PM | 2 |
| 12:59 PM | 2 |


| 1:00 PM | 1 |
| :---: | :---: |
| 1:01 PM | 1 |
| 1:02 PM | 1 |
| 1:03 PM | 1 |
| 1:04 PM | 2 |
| 1:05 PM | 2 |
| 1:06 PM | 2 |
| 1:07 PM | 2 |
| 1:08 PM | 2 |
| 1:09 PM | 1 |
| 1:10 PM | 1 |
| 1:11 PM | 1 |
| 1:12 PM | 2 |
| 1:13 PM | 3 |
| 1:14 PM | 1 |
| 1:15 PM | 1 |
| 1:16 PM | 1 |
| 1:17 PM | 1 |
| 1:18 PM | 2 |
| 1:19 PM | 2 |
| 1:20 PM | 2 |
| 1:21 PM | 2 |
| 1:22 PM | 1 |
| 1:23 PM | 1 |
| 1:24 PM | 1 |
| 1:25 PM | 2 |
| 1:26 PM | 2 |
| 1:27 PM | 1 |
| 1:28 PM | 1 |
| 1:29 PM | 1 |

## ATTACHMENT "A"

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations

| $7: 30 \mathrm{AM}$ | 1 |
| :---: | :---: |
| $7: 31 \mathrm{AM}$ | 1 |
| $7: 32 \mathrm{AM}$ | 0 |
| $7: 33 \mathrm{AM}$ | 1 |
| $7: 34 \mathrm{AM}$ | 1 |
| $7: 35 \mathrm{AM}$ |  |


| 8:00 AM | 1 |
| :---: | :---: |
| 8:01 AM | 1 |
| 8:02 AM | 1 |
| 8:03 AM | 2 |
| 8:04 AM | 2 |
| 8:05 AM | 2 |
| 8:06 AM | 2 |
| 8:07 AM | 2 |
| 8:08 AM | 1 |
| 8:09 AM | 1 |
| 8:10 AM | 2 |
| 8:11 AM | 2 |
| 8:12 AM | 1 |
| 8:13 AM | 1 |
| 8:14 AM | 1 |
| 8:15 AM | 2 |
| 8:16 AM | 3 |
| 8:17 AM | 2 |
| 8:18 AM | 1 |
| 8:19 AM | 1 |
| 8:20 AM | 1 |
| 8:21 AM | 1 |
| 8:22 AM | 1 |
| 8:23 AM | 2 |
| 8:24 AM | 2 |
| 8:25 AM | 2 |
| 8:26 AM | 2 |
| 8:27 AM | 1 |
| 8:28 AM | 1 |
| 8:29 AM | 1 |

RAYSOR Transportation Consulting

| 8:30 AM | 0 |
| :---: | :---: |
| 8:31 AM | 1 |
| 8:32 AM | 1 |
| 8:33 AM | 1 |
| 8:34 AM | 1 |
| 8:35 AM | 1 |
| 8:36 AM | 2 |
| 8:37 AM | 2 |
| 8:38 AM | 2 |
| 8:39 AM | 0 |
| 8:40 AM | 1 |
| 8:41 AM | 1 |
| 8:42 AM | 1 |
| 8:43 AM | 1 |
| 8:44 AM | 1 |
| 8:45 AM | 2 |
| 8:46 AM | 0 |
| 8:47 AM | 1 |
| 8:48 AM | 1 |
| 8:49 AM | 1 |
| 8:50 AM | 2 |
| 8:51 AM | 2 |
| 8:52 AM | 1 |
| 8:53 AM | 1 |
| 8:54 AM | 2 |
| 8:55 AM | 2 |
| 8:56 AM | 2 |
| 8:57 AM | 2 |
| 8:58 AM | 1 |
| 8:59 AM | 1 |


| 9:00 AM | 1 |
| :---: | :---: |
| 9:01 AM | 1 |
| 9:02 AM | 2 |
| 9:03 AM | 2 |
| 9:04 AM | 1 |
| 9:05 AM | 0 |
| 9:06 AM | 1 |
| 9:07 AM | 0 |
| 9:08 AM | 1 |
| 9:09 AM | 1 |
| 9:10 AM | 1 |
| 9:11 AM | 1 |
| 9:12 AM | 0 |
| 9:13 AM | 1 |
| 9:14 AM | 1 |
| 9:15 AM | 0 |
| 9:16 AM | 1 |
| 9:17 AM | 0 |
| 9:18 AM | 1 |
| 9:19 AM | 1 |
| 9:20 AM | 1 |
| 9:21 AM | 1 |
| 9:22 AM | 1 |
| 9:23 AM | 2 |
| 9:24 AM | 1 |
| 9:25 AM | 1 |
| 9:26 AM | 1 |
| 9:27 AM | 1 |
| 9:28 AM | 1 |
| 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: WEDNESDAY, MARCH 27, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 1 | 12:00 PM | 2 | 12:30 PM | 2 | 1:00 PM | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 1 | 12:01 PM | 2 | 12:31 PM | 2 | 1:01 PM | 1 |
| 11:32 AM | 1 | 12:02 PM | 2 | 12:32 PM | 1 | 1:02 PM | 2 |
| 11:33 AM | 1 | 12:03 PM | 1 | 12:33 PM | 1 | 1:03 PM | 2 |
| 11:34 AM | 1 | 12:04 PM | 2 | 12:34 PM | 1 | 1:04 PM | 2 |
| 11:35 AM | 2 | 12:05 PM | 2 | 12:35 PM | 2 | 1:05 PM | 2 |
| 11:36 AM | 1 | 12:06 PM | 3 | 12:36 PM | 2 | 1:06 PM | 2 |
| 11:37 AM | 1 | 12:07 PM | 3 | 12:37 PM | 3 | 1:07 PM | 2 |
| 11:38 AM | 1 | 12:08 PM | 3 | 12:38 PM | 3 | 1:08 PM | 1 |
| 11:39 AM | 1 | 12:09 PM | 3 | 12:39 PM | 3 | 1:09 PM | 1 |
| 11:40 AM | 0 | 12:10 PM | 2 | 12:40 PM | 2 | 1:10 PM | 1 |
| 11:41 AM | 1 | 12:11 PM | 2 | 12:41 PM | 2 | 1:11 PM | 1 |
| 11:42 AM | 1 | 12:12 PM | 2 | 12:42 PM | 1 | 1:12 PM | 1 |
| 11:43 AM | 2 | 12:13 PM | 2 | 12:43 PM | 2 | 1:13 PM | 1 |
| 11:44 AM | 2 | 12:14 PM | 2 | 12:44 PM | 2 | 1:14 PM | 1 |
| 11:45 AM | 2 | 12:15 PM | 4 | 12:45 PM | 1 | 1:15 PM | 1 |
| 11:46 AM | 1 | 12:16 PM | 4 | 12:46 PM | 3 | 1:16 PM | 1 |
| 11:47 AM | 1 | 12:17 PM | 2 | 12:47 PM | 2 | 1:17 PM | 2 |
| 11:48 AM | 1 | 12:18 PM | 3 | 12:48 PM | 2 | 1:18 PM | 2 |
| 11:49 AM | 1 | 12:19 PM | 3 | 12:49 PM | 2 | 1:19 PM | 3 |
| 11:50 AM | 0 | 12:20 PM | 3 | 12:50 PM | 2 | 1:20 PM | 2 |
| 11:51 AM | 1 | 12:21 PM | 3 | 12:51 PM | 2 | 1:21 PM | 2 |
| 11:52 AM | 1 | 12:22 PM | 4 | 12:52 PM | 1 | 1:22 PM | 2 |
| 11:53 AM | 2 | 12:23 PM | 2 | 12:53 PM | 1 | 1:23 PM | 2 |
| 11:54 AM | 2 | 12:24 PM | 2 | 12:54 PM | 1 | 1:24 PM | 1 |
| 11:55 AM | 0 | 12:25 PM | 2 | 12:55 PM | 1 | 1:25 PM | 1 |
| 11:56 AM | 1 | 12:26 PM | 3 | 12:56 PM | 2 | 1:26 PM | 1 |
| 11:57 AM | 1 | 12:27 PM | 3 | 12:57 PM | 2 | 1:27 PM | 2 |
| 11:58 AM | 1 | 12:28 PM | 2 | 12:58 PM | 1 | 1:28 PM | 1 |
| 11:59 AM | 1 | 12:29 PM | 1 | 12:59 PM | 1 | 1:29 PM | 2 |

## ATTACHMENT "A"

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: THURSDAY, MARCH 28, 2019

Queue Observations
RAYSOR Transportation Consulting

| $7: 30 \mathrm{AM}$ | 2 |
| :---: | :---: |
| $7: 31 \mathrm{AM}$ | 1 |
| $7: 32 \mathrm{AM}$ | 1 |
| $7: 33 \mathrm{AM}$ | 1 |
| $7: 34 \mathrm{AM}$ | 1 |
| $7: 35 \mathrm{AM}$ | 1 |


| 8:00 AM | 1 |
| :---: | :---: |
| 8:01 AM | 2 |
| 8:02 AM | 2 |
| 8:03 AM | 2 |
| 8:04 AM | 2 |
| 8:05 AM | 1 |
| 8:06 AM | 1 |
| 8:07 AM | 1 |
| 8:08 AM | 2 |
| 8:09 AM | 3 |
| 8:10 AM | 3 |
| 8:11 AM | 1 |
| 8:12 AM | 1 |
| 8:13 AM | 0 |
| 8:14 AM | 1 |
| 8:15 AM | 1 |
| 8:16 AM | 1 |
| 8:17 AM | 1 |
| 8:18 AM | 1 |
| 8:19 AM | 1 |
| 8:20 AM | 1 |
| 8:21 AM | 1 |
| 8:22 AM | 1 |
| 8:23 AM | 1 |
| 8:24 AM | 1 |
| 8:25 AM | 1 |
| 8:26 AM | 1 |
| 8:27 AM | 0 |
| 8:28 AM | 1 |
| 8:29 AM | 2 |


| 8:30 AM | 1 |
| :---: | :---: |
| 8:31 AM | 1 |
| 8:32 AM | 2 |
| 8:33 AM | 2 |
| 8:34 AM | 2 |
| 8:35 AM | 1 |
| 8:36 AM | 2 |
| 8:37 AM | 2 |
| 8:38 AM | 1 |
| 8:39 AM | 2 |
| 8:40 AM | 2 |
| 8:41 AM | 2 |
| 8:42 AM | 2 |
| 8:43 AM | 3 |
| 8:44 AM | 1 |
| 8:45 AM | 1 |
| 8:46 AM | 1 |
| 8:47 AM | 1 |
| 8:48 AM | 1 |
| 8:49 AM | 1 |
| 8:50 AM | 1 |
| 8:51 AM | 1 |
| 8:52 AM | 1 |
| 8:53 AM | 2 |
| 8:54 AM | 2 |
| 8:55 AM | 2 |
| 8:56 AM | 2 |
| 8:57 AM | 1 |
| 8:58 AM | 1 |
| 8:59 AM | 2 |


| 9:00 AM | 0 |
| :---: | :---: |
| 9:01 AM | 1 |
| 9:02 AM | 0 |
| 9:03 AM | 1 |
| 9:04 AM | 0 |
| 9:05 AM | 1 |
| 9:06 AM | 1 |
| 9:07 AM | 1 |
| 9:08 AM | 1 |
| 9:09 AM | 1 |
| 9:10 AM | 0 |
| 9:11 AM | 1 |
| 9:12 AM | 1 |
| 9:13 AM | 1 |
| 9:14 AM | 1 |
| 9:15 AM | 1 |
| 9:16 AM | 1 |
| 9:17 AM | 1 |
| 9:18 AM | 0 |
| 9:19 AM | 2 |
| 9:20 AM | 2 |
| 9:21 AM | 1 |
| 9:22 AM | 1 |
| 9:23 AM | 1 |
| 9:24 AM | 2 |
| 9:25 AM | 2 |
| 9:26 AM | 2 |
| 9:27 AM | 2 |
| 9:28 AM | 1 |
| 9:29 AM | 1 |

## ATTACHMENT "A"

Location: 10997 COLONIAL BOULEVARD, FORT MYERS
Date: THURSDAY, MARCH 28, 2019

Queue Observations
RAYSOR Transportation Consulting

| 11:30 AM | 2 | 12:00 PM | 2 | 12:30 PM | 1 | 1:00 PM | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:31 AM | 2 | 12:01 PM | 2 | 12:31 PM | 2 | 1:01 PM | 3 |
| 11:32 AM | 2 | 12:02 PM | 2 | 12:32 PM | 2 | 1:02 PM | 3 |
| 11:33 AM | 2 | 12:03 PM | 2 | 12:33 PM | 2 | 1:03 PM | 2 |
| 11:34 AM | 2 | 12:04 PM | 3 | 12:34 PM | 3 | 1:04 PM | 2 |
| 11:35 AM | 1 | 12:05 PM | 2 | 12:35 PM | 3 | 1:05 PM | 1 |
| 11:36 AM | 1 | 12:06 PM | 2 | 12:36 PM | 3 | 1:06 PM | 1 |
| 11:37 AM | 2 | 12:07 PM | 1 | 12:37 PM | 3 | 1:07 PM | 2 |
| 11:38 AM | 2 | 12:08 PM | 1 | 12:38 PM | 3 | 1:08 PM | 2 |
| 11:39 AM | 2 | 12:09 PM | 1 | 12:39 PM | 4 | 1:09 PM | 2 |
| 11:40 AM | 2 | 12:10 PM | 1 | 12:40 PM | 3 | 1:10 PM | 2 |
| 11:41 AM | 1 | 12:11 PM | 1 | 12:41 PM | 2 | 1:11 PM | 2 |
| 11:42 AM | 1 | 12:12 PM | 3 | 12:42 PM | 2 | 1:12 PM | 3 |
| 11:43 AM | 1 | 12:13 PM | 3 | 12:43 PM | 2 | 1:13 PM | 3 |
| 11:44 AM | 1 | 12:14 PM | 2 | 12:44 PM | 4 | 1:14 PM | 3 |
| 11:45 AM | 1 | 12:15 PM | 3 | 12:45 PM | 4 | 1:15 PM | 2 |
| 11:46 AM | 2 | 12:16 PM | 4 | 12:46 PM | 2 | 1:16 PM | 1 |
| 11:47 AM | 2 | 12:17 PM | 4 | 12:47 PM | 2 | 1:17 PM | 2 |
| 11:48 AM | 3 | 12:18 PM | 3 | 12:48 PM | 2 | 1:18 PM | 1 |
| 11:49 AM | 3 | 12:19 PM | 3 | 12:49 PM | 2 | 1:19 PM | 2 |
| 11:50 AM | 2 | 12:20 PM | 2 | 12:50 PM | 2 | 1:20 PM | 1 |
| 11:51 AM | 2 | 12:21 PM | 2 | 12:51 PM | 1 | 1:21 PM | 1 |
| 11:52 AM | 2 | 12:22 PM | 2 | 12:52 PM | 1 | 1:22 PM | 1 |
| 11:53 AM | 2 | 12:23 PM | 2 | 12:53 PM | 1 | 1:23 PM | 1 |
| 11:54 AM | 2 | 12:24 PM | 2 | 12:54 PM | 2 | 1:24 PM | 0 |
| 11:55 AM | 1 | 12:25 PM | 2 | 12:55 PM | 2 | 1:25 PM | 1 |
| 11:56 AM | 1 | 12:26 PM | 2 | 12:56 PM | 1 | 1:26 PM | 1 |
| 11:57 AM | 1 | 12:27 PM | 2 | 12:57 PM | 1 | 1:27 PM | 0 |
| 11:58 AM | 2 | 12:28 PM | 1 | 12:58 PM | 1 | 1:28 PM | 1 |
| 11:59 AM | 2 | 12:29 PM | 1 | 12:59 PM | 1 | 1:29 PM | 1 |

