

Hurricane Ian Recovery

Nov. 13, 2022

Field Operations for Hurricane Ian to Resume Soon

FEMA continues supporting the State of Florida and households affected by Hurricane Ian. Field activities, including Disaster Recovery Centers, that were suspended temporarily because of Hurricane Nicole, will resume soon. There are several ways that Hurricane Ian survivors can apply for FEMA assistance without going to a Disaster Recovery Center: Go online to DisasterAssistance.gov, download the [FEMA App](#) for mobile devices or call toll-free 800-621-3362.

Residents in areas affected by Hurricane Nicole should follow directions from local authorities concerning safety after the storm. If you had damage from Hurricane Nicole, contact your insurance company, take pictures of the damage, and save your receipts. Hurricane Nicole has not received a major disaster declaration at this time, and FEMA is not accepting applications for assistance related to Nicole. If you need assistance for loss resulting from Nicole, you can contact community-based services such as 211, the Salvation Army, Catholic Charities and others. For emergency information regarding Nicole, visit floridadisaster.org/info/nicole.

By the Numbers

- **\$2.34 billion** in federal grants, disaster loans and flood insurance payments.
 - **\$727.9 million** in FEMA Individual Assistance approved for **347,698** households
 - **\$788 million** in U.S. Small Business Administration disaster loans approved
 - **44,100** National Flood Insurance Program claims filed; **\$509 million** claims paid.
 - **\$322 million** in FEMA Public Assistance approved for emergency response costs
- **2,553 households (6,379 members)** checked into hotel rooms under FEMA's Transitional Sheltering Assistance for households
- **20,007** Blue Roofs installed by U.S. Army Corps of Engineers

Debris Cleanup

The Florida Division of Emergency Management (FDEM) is accepting applications for the Hurricane Ian Debris Cleanup Program to assist with the removal of debris, including displaced and abandoned vehicles, vessels, and other titled property from qualifying private and commercial properties, as well as waterways throughout



FEMA



participating counties. Individuals can apply online at iandebriscleanup.com/. For assistance with applications or for questions, please call FDEM's Hurricane Ian Debris Cleanup Hotline at 850-961-2002 or email IanDebrisCleanup@em.myflorida.com.

Disaster Distress

The [Substance Abuse and Mental Health Services Administration \(SAMSHA\) Disaster Distress Helpline](https://www.samhsa.gov/) provides 24/7 crisis counseling and support to survivors experiencing emotional distress related to Hurricane Ian. SAMSHA is an agency of the U.S. Department of Health and Human Services (HHS). Call 800-985-5990, visit [samhsa.gov/](https://www.samhsa.gov/) or text **TalkWithUs** for English or **Hablanos** for Spanish to 66746 to connect with a trained crisis counselor. Spanish-speakers can call the helpline and press "2" for bilingual support. Callers can also connect with counselors who can communicate in more than 100 other languages with assistance from third-party interpretation services. For people who are Deaf or Hard of Hearing and for whom American Sign Language (ASL) is your primary or preferred language, use your videophone to call 800-985-5990 or click on "ASL Now" at [disasterdistress.samhsa.gov](https://www.disasterdistress.samhsa.gov) to be connected with a DDH crisis worker fluent in ASL.

FEMA May Contact You

FEMA may call, text, or email to follow up on your disaster assistance application. When FEMA calls, the representative will always provide their name, affiliation, reason for the call, callback number (either 800-621-3362 or another number) and other relevant information. Text message and email will include the reason for the outreach. The FEMA representative will ask a series of questions to verify your identity before discussing your application.

Verification items include:

- Last 4 digits of the applicant or co-applicant's Social Security number
- Current mailing address
- Damaged dwelling address
- Current phone number If FEMA is unable to reach you, we will leave a callback number on your voicemail.

FEMA Is Hiring

FEMA is conducting local hiring for more than 300 jobs in Brandon, Fort Myers, Kissimmee, Orlando and Sarasota. The agency is seeking people with experience in customer service, logistics, environmental protection, engineering, emergency management and other job categories. These positions are full-time, 120-day appointments that may be extended depending on operational needs. **How to apply:** Apply online through [USAJobs.gov](https://www.usajobs.gov).

Mold Cleanup

- [Homeowner's and Renter's Guide to Mold Cleanup After Disasters | Mold | CDC](#)
- [Guía del propietario y arrendatario para la limpieza de moho \(hongos\) después de desastres | Mold | CDC](#)

How to Apply for FEMA Assistance

There are several ways to apply: 1) [DisasterAssistance.gov](https://www.disasterassistance.gov), 2) download the [FEMA App](#) for mobile devices, 3) call toll-free 800-621-3362. The line is open every day from 7 a.m. to 11 p.m. ET. Help is available in most languages. To view an accessible video on how to apply visit [Three Ways to Register for FEMA Disaster Assistance - YouTube](#). Deadline for applications is Nov. 28, 2022. [Applied for Assistance. What's Next?](#)

More Information:

[View all Disaster Recovery Centers](#)

[Understanding Your FEMA Letter | FEMA.gov](#)

[How to Appeal FEMA's Decision | FEMA.gov](#)

[Privately-owned Access Routes | FEMA.gov](#)

[Personal Property and FEMA Assistance | FEMA.gov](#)

[Damaged Wells and Septic Systems | FEMA.gov](#)

[Verifying Home Ownership or Occupancy | FEMA.gov](#)

[It's Important to Submit an SBA Loan Application | FEMA.gov](#) | [The Importance of Applying for SBA Video](#)

[Critical Needs Assistance | FEMA.gov](#)

[Clean and Sanitize Assistance](#)

[Disaster Unemployment Assistance - FloridaJobs.org](#) (800-385-3920)

[Disaster Legal Assistance](#) (866-550-2929)

[Disaster Supplemental Nutrition Assistance Program](#)

Flood Insurance Policyholders Given Additional Time to Renew

National Flood Insurance Program (NFIP) policyholders in Florida affected by Hurricane Ian can renew their recently expired policies without the consequence of a lapse in coverage. The renewal extension applies to policyholders whose flood insurance policy expiration was between Aug. 25 and Oct. 23, 2022. FEMA has also extended the proof of loss requirement for Florida flood insurance policyholders who experienced flood damage from Hurricane Ian from 60 to 365 days. Contact your insurance agent or insurance company to discuss your policy. If you do not have this information, call the NFIP at **877-336-2627**.

Public Assistance for Houses of Worship

Florida houses of worship and other private nonprofit organizations may be eligible for FEMA assistance to help pay for emergency protective measures, debris removal and restoration of facilities damaged by Hurricane Ian. Houses of worship should contact their county emergency management office for more information on how to submit a FEMA Request for Public Assistance.

U.S. Small Business Administration



Long-term, low-interest disaster loans for homeowners, renters, businesses and nonprofit organizations from the U.S. Small Business Administration (SBA) are available to cover losses not fully compensated by insurance and other sources. Apply online using the Electronic Loan Application (ELA) via the SBA's secure website at disasterloanassistance.sba.gov/ela/s/. Disaster loan information and application forms can also be obtained by calling the SBA's Customer Service Center at 800-659-2955. Business Recovery Centers are operating in impacted areas. Details at floridadisaster.org/info/.