

Damaged Wells and Septic Systems

Residents of Brevard, Charlotte, Collier, DeSoto, Flagler, Hardee, Hendry, Highlands, Hillsborough, Lake, Lee, Manatee, Monroe, Okeechobee, Orange, Osceola, Palm Beach, Pinellas, Polk, Putnam, St. Johns, Sarasota, Seminole, and Volusia counties who lost access to water through a private well or damaged septic system as a result of Hurricane Ian may be eligible for FEMA assistance.

What assistance is available?

For private wells and septic systems, FEMA may reimburse you for the cost of a professional, licensed technician to visit your home and prepare an estimate detailing the necessary repairs or replacement of your disaster-damaged systems.

In addition to the technician's estimate, FEMA may also pay for the actual repair or replacement cost of your septic system or private well, which typically are not covered by homeowner's insurance.

If you have applied for FEMA assistance and have not had a home inspection, you should call the FEMA Helpline at 800-621-3362. At the time of your inspection, let the FEMA inspector know you have a private well and/or septic system that may have been damaged by the storm.

If the damage is determined to be caused by Hurricane Ian, you may be eligible for FEMA assistance.

If you have already had an inspection and damage to the well or septic system wasn't reported, contact the FEMA Helpline to learn how to amend your application.

Hurricane Ian survivors can apply for FEMA assistance online at disasterassistance.gov, by calling the FEMA Helpline at 800-621-3362 or by using the [FEMA mobile app](#). If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.

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